

LegalServer 5.0: New Interface | Same Functionality

LegalServer is making a big transition to a new interface design (also a lot of new cool nerdy stuff under the hood. See below for some questions and answers about the transition to LegalServer 5.0.

WHAT? LS 5.0 has significant changes in the user interface. The functionality is the same but the it looks different.

WILL I Need to Relearn How to Use the System?  **NO**, the functionality is the same, but it looks different. The changes are visual and navigational only. However, the layout is significantly different, so there will be an adjustment period. **Functionality & data stays the same.**

WHAT should I do? You are already doing it. Attend trainings, learn what to expect, and get the tips & tricks to make it a **positive experience** instead of a negative one.

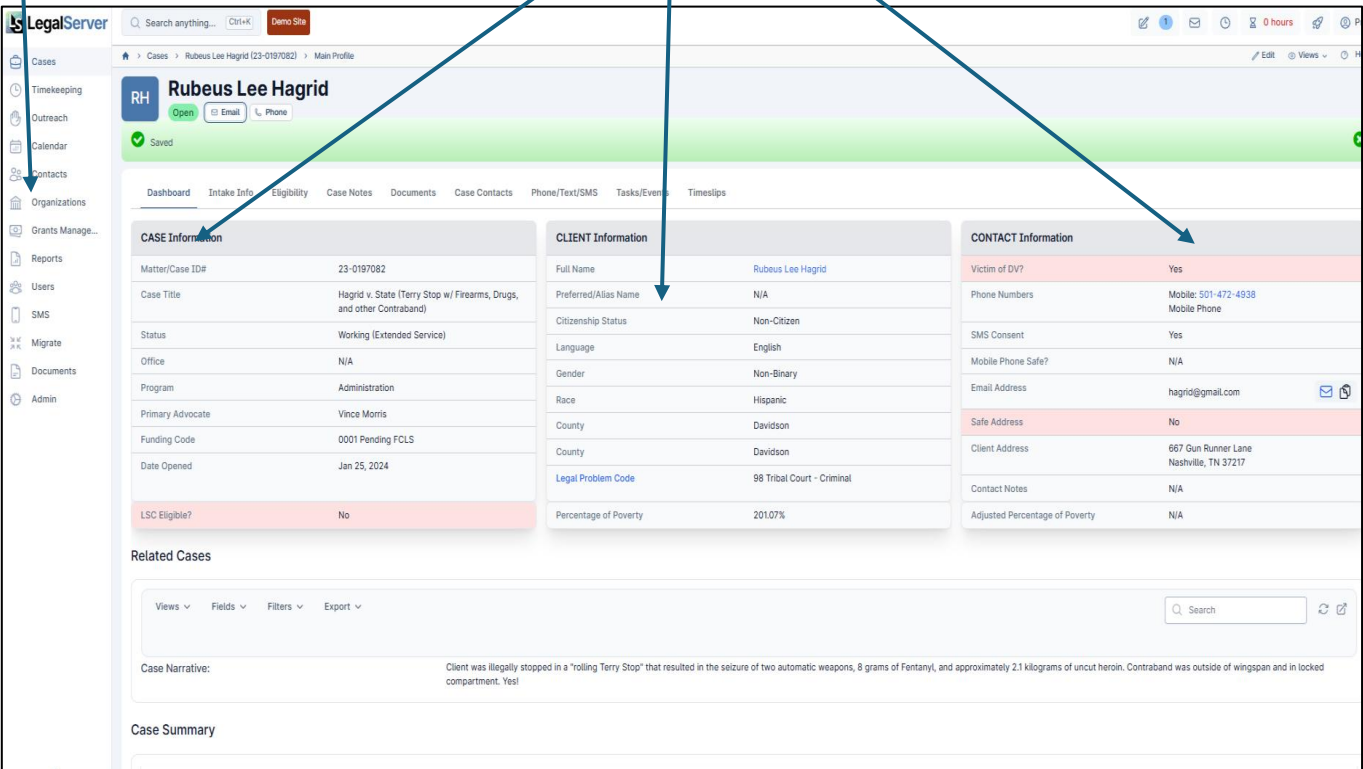
WHY? LegalServer will **NO LONGER** continue to support LS 4.0 (most likely your current version) after 2026. Also, there will be some real benefits.

HOW is it going to be different? The interface is integrating a “card” UI design instead of the grid like design currently used and changing other color schemes/designs to meet modern design standards for improved accessibility. The underlining technology changes and UI changes will also allow for **more integrations** and **API connectivity**.

LegalServer 5.0

Top Nav now Side Nav

Card UI Layout



The screenshot displays the LegalServer 5.0 interface for a case profile. The left sidebar contains navigation links: Cases, Timekeeping, Outreach, Calendar, Contacts, Organizations, Grants Manage..., Reports, Users, SMS, Migrate, Documents, and Admin. The top navigation bar includes a search bar, a 'Demo Site' button, and user information. The main content area is divided into three columns:

- CASE Information:** Matter/Case ID# 23-0197082, Case Title Hagrid v. State (Terry Stop w/ Firearms, Drugs, and other Contraband), Status Working (Extended Service), Office N/A, Program Administration, Primary Advocate Vince Morris, Funding Code 0001 Pending FCLS, Date Opened Jan 25, 2024, LSC Eligible? No.
- CLIENT Information:** Full Name Rubeus Lee Hagrid, Preferred/Alias Name N/A, Citizenship Status Non-Citizen, Language English, Gender Non-Binary, Race Hispanic, County Davidson, County Davidson, Legal Problem Code 98 Tribal Court - Criminal, Percentage of Poverty 201.07%.
- CONTACT Information:** Victim of DV? Yes, Phone Numbers Mobile: 501-472-4938, Mobile Phone, SMS Consent Yes, Mobile Phone Safe? N/A, Email Address hagrid@gmail.com, Safe Address No, Client Address 667 Gun Runner Lane, Nashville, TN 37217, Contact Notes N/A, Adjusted Percentage of Poverty N/A.

Below the information columns is a 'Related Cases' section with a search bar and a 'Case Narrative' section containing a detailed description of the case.

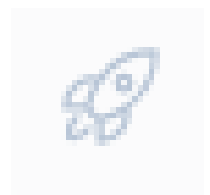
Benefits include:

- Enhanced **accessibility for everyone** - including people with vision, hearing, movement, and neurological needs.
- More customization options both individually and for the law firm
- New tools like “**SEARCH ANYTHING**” and better filters and data handling
- Maybe most importantly – the new cards interface will **REDUCE the amount of daily CLICKING** and reading fatigue

What’s changing and what is going away?

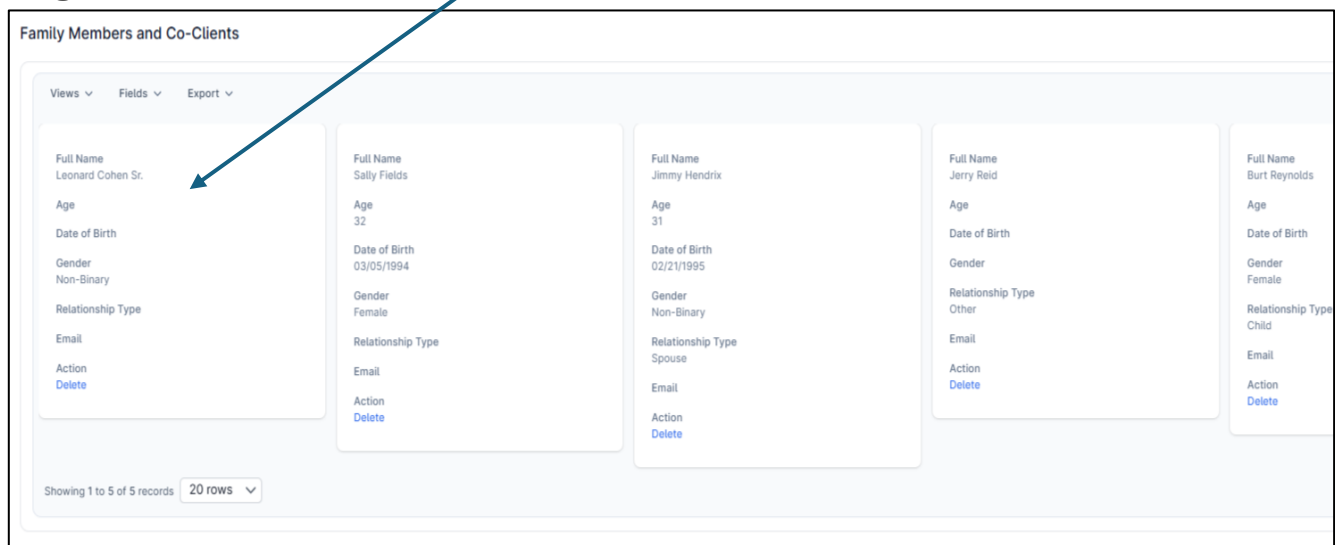
Change is hard but AFTER the RELEARN it will be worth it for the reduced clicking, reduction in cognitive load, and the customization/integration possibilities.

- The **top navigation** items will be **relocated**
- The **sidebar will be gone** (replaced by the top navigation)
- The **sidebar will now be “card” items on the case profile**
- The **Actions Menu (baby actions)** is relocated and is now **Rocket Actions**



Card View / Grid View List Toggle

LegalServer 5.0



You Can Switch Back to LS 4.0 (for a little while)

It can be challenging learning new pathways. During the transition, you can switch back (temporarily) to LS 4.0. To Return to the Classic Interface (LS4):

1. Opening the user menu in the upper right-hand corner
2. Selecting Switch to LS4
3. To switch back to the New Interface (LS5) locate the button next to your username (top of the page) and click "Switch to LS5"