KRISTY BUCKLEY

Hello and welcome to the 2026 round TLD application management system demonstration and presentation. My name is Kristy Buckley and I am a participation manager for this session. Please note that the session is being recorded and is governed by ICANN Community Participant Code of Conduct, ICANN Expected Standards of Behavior, and the ICANN Community Anti-Harassment Policy.

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If you would like to speak during the session, please raise your hand in the Zoom. When called upon, virtual participants will be given permission to unmute in Zoom. On-site participants will be asked to use a physical microphone to speak.

Only questions posted in the Q&A pod will be read aloud as time permits and when directed by the chair of the session. Please do state your name for the record, the language that you'll speak in if speaking a language other than English, and speak clearly at a moderate pace. I will now hand the floor over to my colleagues, Eduardo and Justin. Thank you.

JUSTIN HO

Thanks, Kristy. So today, Eduardo and I are going to be leading the session. I'm the application process manager for the Next Round. I'm Yuko Yokoyama senior director's deputy. She and I are leading the implementation operationalization effort for the program. Joining us, Eduardo, would you like to introduce yourself?

EDUARDO ALVAREZ

Thanks, Justin. Yes, this is Eduardo Alvarez, Director of Technical Services Operations at ICANN, and I've been more involved with our IT team to build the systems used for the New gTLD program and receiving and processing the gTLD applications.

JUSTIN HO

Thanks, Eduardo. There're a few seats up here if people would like to join us, but here this is just the readiness content disclaimer. I'm going to read it.

The authoritative source for all information about New gTLD program, 2026 round rules, evaluations, restrictions, processes, and systems is the English version of the AGB. Well, maybe I don't want to read it, but all, you know, all the readiness training, all the subsequent materials we're generating, the supplementary to the AGB, if there's any kind of discrepancies, AGB prevails.

The bottom where today we're showing demos from the TAMs and anything we've shown today just reflects how the system is today, and there could be changes as we're completing development and testing of the system.

So, this is more so for those who aren't as familiar. There are two sessions listed and recordings listed on the page there that you can consider them like college introduction courses. So if this is completely new to you, recommend checking out one or both of those before coming to this session, if you're watching the recording.

Next slide. Thank you. So, this is the schedule that we have related to the 2026 round ICANN85. You'll see in the red we're in the TAMs intro and demo session, and to the right, those are the three remaining sessions we have. You can also look at the top.

Those are the ones that we have already, that have already occurred. I guess one thing I wanted to plug for this session is just to keep in mind, if there's anything, any additional things you want to see or you have any kind of questions that we could try to, you know, you raise it here and we can try to include it in the Thursday wrap-up and open Q&A sessions. But if it comes to demos, we can't make promises about generating new demos, but just clarifications on things, we're happy to do our best to accommodate.

Next slide, please. One more. This is the agenda, just really brief. We're going to just kind of ease into it, just briefly describe what the system is, kind of user access, and how it's, the system is used before getting into the demos. I'm going to go past this because I kind of touched on it already. One more, please. So, yeah, just going over TAMS, I'm sorry, let's go past one more. So, yeah, this is a high-level what is TAMS and what it is not.

It's essentially the system of record for this, for the 2026 round. This is the only way applicants can submit their applications, and it's the only way we're communicating with applicants. It's the tool that we're using to, it's just a process for your applications, whether we're using it to track all your information and shepherd your application through the program.

So, you'll be able to see the process, any tasks, progress for your applications, and all those good things. What it is not, just because you submit your application in, it's not telling you whether the, your responses are adequate to pass or telling you whether you're, it's not a tool to make your string, like it says on the page, eligible for delegation, and it doesn't replace the AGB. This is just a tool to try to best reflect what is enshrined in the Applicant Guidebook.

Next slide, please. So, I kind of touched on this earlier, just to reiterate, this is the system of record. So, you put everything in there, and on reveal day, we're going to publish all the public portions, and you know, like I mentioned, managing the process. I guess the only thing missing that I didn't mention earlier is that it's used to provide like a consistent processing experience for all applicants.

There's a mention yesterday about reiterate. There are system checks and automations when you're putting, typing things into the fields. Also, that we're building the system with privacy and data security in mind so that no one else is able or unauthorized people aren't able to look at your private portions of your application.

Next slide, please. So, this is just a bit more detail about TAMs. Like I mentioned system of record, this is how we're going to communicate with you. You'll see in the blue box, there's three columns, applicants, ICANN, and evaluation panelists. Obviously, to most people here, you're more concerned with what applicants can and can't do in the system. So generally, this is where you're providing services to you, like, I'll just call them, like, services, like the change requests or if, let's say, you receive a confidential comment for your application, that's where you would provide your response.

You respond to clarifying questions and all those things. It's on the flip side, that's ICANN, this is the tool ICANN uses to do all those things on the other side. And we haven't really mentioned it much, but this is also a tool where evaluation panelists use to submit conflict of interest attestations where they get access to application, both public and private application information for their evaluation work and where they provide their scoring and determinations for the specific evaluation's areas that they're in charge of.

Next slide, please. So, yes, with that, I'm going to pass it over to Eduardo to talk a bit more.

EDUARDO ALVAREZ

Thank you, Justin. This is Eduardo Alvarez for the record. So, getting started with how the users are going to be interacting with the TAMS system. Some of you may have already participated in the RSP evaluation program or the Applicant Support Program where in these portals you will need to have an ICANN account created and that's what's going to be used as your account to access the system.

ICANN account exists today and is used on multiple services provided by ICANN. Once TAMS is available, that is going to be added to the list of services that applicants will be able to log into. It's worth noting that TAMS will require all applicants intending to submit an application that they must specify two primary users that will serve as the contact for the application and have authority over it throughout the lifecycle of the application processing and then they have an option to invite up to five additional users to assist in some of the drafting activities of the application.

Another good thing that is important to note is that in order to access TAMS with your ICANN account, you must enable the multifactor authentication option as a required security measure.

So, I mentioned primary users and additional users. Here we can see a very general overview of the activities or permissions that these types of users have. So, the primary users as I mentioned before, they are the ones that have the ownership or the ability to impact the application from submitting it, submitting change requests, withdrawing the application from the program, writing answers to clarifying questions as they are received later in the program.

And then additional users can perform the activities that are in the left side green box here on the slide. Obviously primary users can also do this, but for additional users it will be restricted to simply drafting or assisting in the drafting of applications, drafting answers to clarifying questions, participating in inquiries with ICANN and in general have visibility to the application status and the engagement with ICANN.

Next slide, please. Thank you. As Justin mentioned before, we will also have evaluation panelists in the system later down in the timeline of application processing, which is why I mentioned that the system will limit access to the data from the applications. We will have a number of vendors coming into the system to perform different evaluations.

The system is designed so that each vendor has access only to the data that is relevant to specific evaluations, so we are designing these access to the information with privacy in mind to make sure that data is not disclosed to parties that are not supposed to see it or do not need specific parts of the information that is included in an application, which is quite extensive.

On the right side of the slide, we see a box about assignments. Basically, evaluation panelists are going to get access into TAMs or specifically to the applications that need evaluation. ICANN periodically starts assigning them those specific evaluations so that they can do the review and then submit the determinations so that then can be published for the applicants.

All right, so now we're going to start looking at some of the demos for certain bits of the system that will help hopefully provide some clarity on what to expect as an applicant, at least to get through the submitting the application process into the system. So, the first video here is about the applicant dashboard, which is basically the starting point for users as they start navigating TAMs. Can we please start the video?

VIDEO AUDIO

In this section we'll review the TAMs applicant dashboard and the key areas available to you. Select settings to manage your account preferences, user information, and notification settings. Next, the task queue displays items that require your attention, including actions, updates, and tasks related to your organization or application.

Use the task queue to quickly identify what needs to be completed.

The organizations area is where you access your organization record. The applications area is where you access and manage your gTLD applications, including completing sections, responding to inquiries, and tracking progress. Use the applicant dashboard to navigate between these areas and stay up to date on tasks and application activity.

EDUARDO ALVAREZ

Thank you. One important note on the video, one of the settings that we see on the profile of your account is the time zone. Since we are going to have participants globally distributed, it's important to note that whatever selection you set there is going to determine how you're going to see the dates in the system, so something to keep in mind.

In this next video, we're going to start to see a little bit of how forms will be presented to users as they start to capture the application information in terms. Can we play the video, please?

VIDEO AUDIO

As you complete the form, keep an eye out for helpful guidance built right into the page. If you see an info icon, hover over it to view a tool tip. These tips explain what the field is asking for and what information to enter.

Required fields are marked with an asterisk, and in some areas, you may also see the word required. These fields will need to be completed before final submission. For documents uploads, note that most upload fields only accept PDF formats. If another format is allowed, the file type will be listed above the field. Using the tool tips and required field indicators will help you complete the section correctly and avoid submission issues.

EDUARDO ALVAREZ

All right, let's go to the next video where we'll see a little bit of how the organization or applicant information is going to be requested from the applicants. Let's start the video, please.

VIDEO AUDIO

Before you can start a gTLD application, you'll need to complete your organization profile, create your stakeholder and TAMS users' profiles, and complete your financial capability profile. Once these are complete, the gTLD application section becomes available.

Here, we'll take a look at an organization that has already been completed. Once you've started your organization profile, but before you've submitted your organization, you'll be able to update your responses by selecting the update organization button.

In the manage stakeholder section, you'll assign the required contacts and TAMS users for your application. Note that you must have two primary users and one billing contact. There are eight stakeholder types. Primary users have access to TAMS and can manage the application and receive inquiries. Keep in mind that you must have two distinct primary users. The billing point of contact will receive invoices and handle payments and refunds.

The directors section collects required director details for the application. Director names and titles will be published as part of the submission. The officers and partners section collects the required details for each officer and partner of the applying entity, including their name, title and basic identifying information.

The shareholders with 15% of shares or more section collects the required details for all material shareholders, meaning anyone holding at least 15% ownership and the percentage held by each. The individuals with overall legal or executive responsibility section collects the required details for anyone with overall legal or executive responsibility for the applying entity, if directors, officers, partners or shareholders do not apply.

The ultimate control section identifies any individuals or entities that have ultimate control over the applying entity, including anyone providing financing, if applicable.

Finally, the additional users section allows you to add up to five optional additional users to help manage the application in TAMS. These users have fewer permissions in the system compared to primary users.

Next is the financial capability profile. The financial statements section requires qualified financial statements, such as audited, reviewed or compiled statements prepared by an approved third-party accounting firm. The self-certification section requires a single self-certification document using one of the approved statements and the statement text must not be modified.

The operational and planning section requires a three-year operating plan, including financial projections, operating costs, funding and revenue, contingency planning and a worst-case scenario projection. The security policy and planning section requires a single security policy and planning self-certification document using the approved statements and the statement text must not be modified.

Finally, the DNS Abuse section requires a single DNS Abuse self-certification document using the approved statements and the statement text must not be modified.

Note that if you need to make changes to your organization after you've submitted it, you'll need to submit a change request. This includes the need to add or remove TAMS additional users. Make sure each section is completed and submitted. Once your organization has been submitted, you can move forward and complete your application.

EDUARDO ALVAREZ

A few clarifications to add because that was a bit of a long bit of a video, but basically walks us through the three sections to provide data about the applicant who's going to be submitting the applications. These are the first few questions sets of the application questionnaires that have been already posted in the Applicant Guidebook.

Regarding the last part, I just wanted to clarify that what we mean by locking an organization information, once it's submitted, it refers to after the first application has been submitted for that organization. While you're still drafting the rest of your answers, applicants will be able to still make updates as needed.

Only after that first application, if they intend to submit one or more, that's when changes to the organization record will no longer be allowed unless they go through the formal change request process which will be enabled a little bit later in the processing timeline.

Another clarification to note is that the way the system was implemented is so that the organization or applicant information needs to only be provided once per applicant entity, so if you're an applicant that is going to be submitting one or more applications on the same entity, you only need to create one organization with those details, and then it can be reduced as you submit more applications if you need to do that.

Alternatively, if you expect to be submitting applications on behalf of different organizations, then that's when you will need or depending on how you're going to be working with those other entities, you may need to create additional organizations that correspond to each of those other applicants that you will be submitting applications on behalf of. Justin, you want to add something?

JUSTIN HO

Oh yeah, just a reminder that once you submit your first application, the organization information is locked, so please make sure all that is up to date and you're happy with that before hitting submit on the first one.

EDUARDO ALVAREZ

Thank you. Let's go to the next slide. Let's play the video please.

VIDEO AUDIO

In this section, we'll review how to invite stakeholders to become system users for your organization. Once you've entered a stakeholder's information, they will need to be invited to the TAMS system.

Start on the home page, scroll down to the organizations list, and select your organization. Select the stakeholder's button to view the stakeholder list. As a quick recap, each organization must add two primary users and one billing contact. You may also add up to five additional users. Primary users manage the application and overall system activity.

The billing contact handles invoices, payments, and refunds. Additional users can help complete the application but have limited permissions. To invite a stakeholder, select invite user to system on the appropriate row. Select confirm invitation to send the registration email.

The invited user has 72 hours to register using the link provided. After 72 hours, another invitation will need to be sent. Note that only seven stakeholders can be invited to the system. Once the user registers, they will appear as a system user and will have access based on their assigned role.

EDUARDO ALVAREZ

So, one thing to note on inviting users into the system and granting them access for the second primary user, for the additional users, is that you will be able to do that after you've completed the three sections of the organization or applicant details, and that's when they can come in and help draft the rest of the application questions.

The reason is we want to have the entity or the organization details completed before you can actually start granting access for people to start to take action. That still does not lock the information of the organization record, so you can still continue to do updates, as we said before, until you submit your first application.

So, in this following video, we're going to now start looking at how we can start creating an application after you've completed the organization information. Otherwise, this option will not be available to the applicants. And then we're going to be using, as an example, we're going to be showing if an applicant wants to submit an application for a new string that includes also a variant string. Let's play the video, please.

VIDEO AUDIO

Let's take a look at the process to begin an application if you're using an internationalized domain name along with a variant.

First, select the organization that the application will be tied to. Next, select the option that applies to your application. In this example, we'll choose New gTLD string and variant. Enter the primary string in three forms. ASCII label, which is ASCII, and we'll start with XN-. U-Label, which is the actual IDN characters, and code points, the Unicode values. Select check my string to validate the primary string. Enter the variant string in the same three forms, ASCII label, U-Label, and code points. Click check my string to validate the variant. Finally, select continue to move forward with your application.

EDUARDO ALVAREZ

So here in this first screen, we saw how the applicant actually starts inputting the strings, in this case because it's an internationalized domain name. That's how, why they're required to provide these three forms of the string.

If you're just applying for an ASCII string, then only the string itself is sufficient. But we wanted to show how the system will be validating the input to make sure that the strings are valid. With this check my string option, make sure that the forms are consistent and aligned among themselves. And if providing variants, also checking that the variants are indeed in conforming with the relevant routes and LDRs, performing all these other checks for DNS stability, blocked on reservements, et cetera.

So, this is where the users will be able to get feedback in real time as they are providing their apply for strings as part of their first step of the application questionnaire.

So, in the next video, we're going to see a little bit more about this behavior of validations and how, how we will look for the user. So, let's play that video.

VIDEO AUDIO

Now we'll run a pre-submission string validation. If the string is blocked, we'll also show how to submit a string challenge. First, select the organization that the application will be tied to. Next, we'll select the option to apply for a New gTLD string with no variants.

Now we'll enter our proposed gTLD string, then select check my string to check the string. If the string is blocked, as shown here, the system will display a message indicating the string cannot move forward as entered. A blocked result means the string is restricted based on program rules, so it cannot proceed through the normal application flow without additional action.

To request a review, select create challenge for string validation to submit a string challenge. Provide the required details, including the reason for the challenge and any supporting information or documentation. Finally, select the submit button to submit your challenge.

EDUARDO ALVAREZ

So, in this example, obviously this was a very straightforward issue of a block name, because it exists, and it's very easy to verify that. However, in the event that the user receives validation messages that are slightly less easy to verify and that the applicant believes that are not correct, that's the process that the applicants can resort to, to submit a challenge on those determinations, so that ICANN can then review it.

As I mentioned earlier, this can include other things such as conformance with DNS standards, IDN 8008, or routes and LGRs, among other checks. So, that's an alternative that it's good for applicants to keep in mind. However, we're hoping that the strings that are applied for are not going to have these kinds of issues.

Another reminder in terms of challenges, the Applicant Guidebook does have a deadline of 14 days before the end of the application submission period, so really, it's good to keep in mind to check with time, and not wait until the end.

EDUARDO ALVAREZ

I think someone has unmuted themselves. Okay, I think we fixed that. Sorry for that. Okay, now we've taken care of it. Let's go to the next video, please. All right, can we play Renata, please? Thank you.

VIDEO AUDIO

In TAMS, some sections are dynamic. That means the questions you see can change based on how you answer earlier questions. This helps tailor the application to your specific use case and ensures you only complete the questions that apply to your gTLD string. As you move through the application, you'll be asked to select the type of string you're applying for. For example, choosing a geographic or community designation can trigger additional questions and requirements specific to that selection.

In this example, we're selecting .brand, which is used when the gTLD will represent a specific brand or trademark. After you make your selection, TAMS updates the questions set automatically. You may see new questions appear, or certain questions may be hidden, depending on your answers. As you complete the application, answer each question carefully and watch for new sections that may appear based on your responses.

EDUARDO ALVAREZ

We're not going to look at the specific questions. These have already been posted as part of the Applicant Guidebook, but you could see the different sections in the video are on the right. The left side of the screen, which are basically the question sets that were published, and then the right-hand side, you will actually see the questions.

So, we do encourage people to look at the questionnaire that has already been posted. That will be a good resource to understand what questions to expect when certain answers are conditionally required or not.

And now in the next video, we're going to look at a slightly different process after you've submitted your first application. This is a mechanism that will be useful to provide the replacement string, which is replaced in a slightly different mechanism as defined in the Applicant Guidebook. And I'll add some more details after the video is played, but let's look at the video, please.

VIDEO AUDIO

Now we'll designate a replacement string. To save time, we'll copy answers from an existing application. Start by opening the application. From the application summary page, select create replacement. On the replacement string application page, choose copy existing application, then select continue.

Next, choose the option that matches your replacement string. In this example, we're applying for a New gTLD string with no variants. Enter the replacement string, then select check my string to validate it. When you see validation successful, select continue. Review the string details and select confirm.

A confirmation message appears letting you know you're starting a replacement string application linked to the original application. Select YES to proceed. Before the application is generated, answer the required setup questions, like whether the string is a community TLD, a geographic name, or a reserved name. These answers determine which question sets are generated in your new application.

Select CONFIRM to continue. Here you will see applications that have already been submitted for your organization. Select the existing application you want to copy answers from, then select CONTINUE. Next, choose the application sections you want to copy into the new replacement application. In this example, we are copying all available sections, but you can choose which application sections you want to copy over to the replacement string application.

Select CONFIRM, then select YES to copy the selected sections into your new application. Your new replacement string application opens with many fields already populated. However, even when you copy sections, you still need to complete certain items for the new string, including details like the string meaning and phonetic representation in the primary string section.

You will also need to make a new registry service provider, or RSP, selection for the replacement string, including your main RSP and any required RSP services. When you're satisfied with your responses, move to the review and submit section and select Save and Close. You'll be taken back to the application landing page. At the top of the screen, select submit application. Select SUBMIT again. Lastly, select YES to confirm that you want to submit the application for approval.

EDUARDO ALVAREZ

So, just one reminder about replacement string, this is an optional mechanism that applicants can decide to use or not. So, submitting your first application, that completes the process that triggers the invoicing process as a result, but this would be the steps needed to provide a replacement string or strings if the applicant wants to do that.

For more information about replacement string, we can refer to the Applicant Guidebook. And the reason why this was implemented this way in the system is because we're not just asking for the replacement string itself. Having a different string can have an impact on other questions of the application, so that's why we offer the ability for the applicant to kind of draft how the application would look entirely with the new replacement string that they're choosing to use or may, I should say, may choose to use when they get to the string confirmation period.

Another thing that we wanted to point out is that this mechanism of "copying" or populating the application form with the responses of previously submitted application is not restricted exclusively to the replacement string process. If you're an applicant that intends to submit multiple applications and maybe certain question sets do have that common response across them because they're on behalf of the same applicant, maybe you're opposed to safeguard mechanisms or other things, it's the same for both applications.

You can choose to select those specific question sets and sections and bring that information into your new application, and that will just prepopulate the form for you so that you don't have to add the same information over and over if you intend to do this for multiple applications.

It's completely optional. You can start an application from scratch with a fully empty questionnaire, but it's something to hopefully make the applicants work a little bit easier, especially for those that intend to submit more than one application.

One thing to note is that this is limited to applications submitted using the same organization or applicant. And another thing to clarify, once you bring the information into the new drafted application, the applicant can still make edits as needed, so it just helps you prepopulate the answers, but they can still be edited, and when submitted, these, of course, remain independent applications.

Let's go to the next slide, please. Before playing the video, can we pause it, please? Thank you. Justin.

JUSTIN HO

Yeah, sorry. I just wanted to mention that when it comes to creating an inquiry or responding to inquiries, this is a function that's only available to applicants after you submitted and paid for an application, so just keep that in mind. Thanks. Oh, sorry, please go ahead and play.

VIDEO AUDIO

In this section, we'll review how to submit an inquiry from within your application. Keep in mind that you will not have the ability to submit an inquiry through TAMS until you've completed an application. If you have questions before submitting an application, please contact globalsupport@icann.org.

Start by opening the application where you want to create the inquiry. Select the Create Inquiry button within the application. Enter your message and select the appropriate category. Once complete, select the Send to ICANN button to send your inquiry. Your inquiry will be recorded in the system and will become part of the application history.

EDUARDO ALVAREZ

Next video, please. We're going to continue looking at some of the screens that the applicant can rely on to interact with inquiries and notifications. Let's play the video, please.

VIDEO AUDIO

In this section, we'll review how to view and respond to messages and inquiries using the TAMS messaging system.

From the top navigation, select Messaging Inbox to view your inquiries. If you have a new inquiry alert, you can also access the Messaging Inbox by selecting this button. New items appear in my new inquiries. Select an inquiry ID to open it. Scroll down to the Reply field, enter your response and include any required information. Select the Send to ICANN button to submit your message.

Your response is saved to the inquiry thread and becomes part of the record for that application. Please keep in mind that this is not a live chat system. Your messages will be reviewed by staff and responded to as quickly as possible. To review previous messages, select the Messaging Inbox link at the top. Select the All Inquiries button to view all inquiries, not just new ones.

EDUARDO ALVAREZ

One thing to note on this one is also that, of course, the TAMS system will be sending email notifications to the users whenever there is a new message from ICANN, so that they don't have to monitor the Messaging Inbox. It's just a place to review the contents, but email alerts will be going out to those users that have been invited to the organization.

Next slide, please. This concludes the list of videos to show the system. We have a couple more information points to discuss before we can start coming to questions, but at least up until now, that covers the submission period of what to expect in the TAMS system. So, now, what happens after submission? Justin, do you want to cover this one?

JUSTIN HO

Yeah. So, all the demo videos cover, well, all of them except for the last two cover that first point, submission and confirmation, and I guess payment and status tracking, but after that, the last two about the Message Inbox and inquiries, that's after the first two boxes that you see. I guess this is like a different viewpoint of the timeline for the program that we're sharing, so after you submitted and paid and after the submission window is closed, there's a payment period or pre-evaluation period where ICANN is doing a number of evaluation tasks.

In addition, you'll see that there's reveal day, and that's when the public portions of your application are published. That kicks off the 14-day string replacement period, referring back to the demo video where you're able to submit the replacement string application, and following that 14-day period and administrative activities, there's a string confirmation day where we update the public portion of, or we update all the public application data with the confirmed strings.

So, once that's completed, that's when the string number four, that's when we start the string evaluation period, so that's when we evaluate all submitted strings together subsequently, or not subsequently, but like in parallel, that's also when we have the community input period.

And after, well, I guess not after that, but just kind of during the entire period from three to five, or three to four and beyond, you're going to be able to see any kind of notifications from ICANN, and you can also submit increased ICANN as well. Next slide, please.

EDUARDO ALVAREZ

I can take it from here. So, some tips or things to consider when using the system in general during your application submission. Note that the time system similar to some of the other portals that have been used for the RSP evaluation program or the Applicant Support Program, there is a session timeout. There's a four-hour timeout limit of inactivity where your session is going to be automatically expired and terminated, so it's important to use those save and close buttons often since filling in the application questionnaire can take a long time.

It's a very long questionnaire, and there is no autosave, so you'll want to make sure that you're saving your progress or maybe workshop the answers offline, and then you can upload it once you have the whole questionnaire ready. Whatever works best for you. Just be aware that keeping the system open and not having activity in it has the risk of having the session timeout. This, of course, is a security measure.

Number two, document types, unless specified differently in the question instructions, the supported format for any attachments is a PDF document, and there is a maximum supported file size of five megabytes per document, something to keep in mind.

Number three, we did see a little bit of the duplicate/copy application functionality to use with the replacement string example or that can be used with a brand-new application. Hopefully, that will be useful for applicants to not have to type the same information over and over.

Number four, accepted language. As per the Applicant Guidebook, all responses for the application must be in English, and number five below, we see that if the original documentation is not in English, then it is required to upload the original accompanied with the English certified translation of it, so it's three documents that you need to provide.

Number six, the users. We did see some of the videos before that when entering an organization or applicant information, you're able to list your two primary users and your optional up to five additional users. Just remember that these are tied to the applicant or the organization. These are not application specific, so something to keep in mind.

Number seven, the financial information or financial capability profile section. It's meant to cover all of the applications that the applicant intends to submit.

As I mentioned, you only provide the organization information once per applicant. You're not going to be providing this per application, so just keep that in mind and refer to the Applicant Guidebook for instructions on how to fill in any templates or provide this financial information, but just note that you're adding this information for the applicant once and it should be considering already the cumulative of your applications that you intend to submit.

Number eight, primary users must hold legal authority. Again, we spoke a little bit about the roles and the features available to primary users and the information available to additional users.

Something to note is that primary users do have to hold legal authority to make application decisions and they bind the applicant entity to the program terms and conditions, so something to keep in mind when deciding how you're going to be designating who your primary users are or your additional users. It's very specific to your unique case.

Number nine, published data. Very important reminder is that several questions are intended to be published after reveal day. These are identified specifically in the Applicant Guidebook in appendix 1, so just a reminder when submitting that kind of documentation just be aware that some of these questions are going to be published, right, so you want to be mindful of providing the actual documentation, but in terms of anything that could be sensitive or confidential, just keep that in mind.

Lastly, we mentioned this a couple of times, everything, organization and application gets locked once you completed your application submission process, so you can save and close and that will keep it not submitted for you to continue editing as needed, so you can do it in multiple sessions or however you find it easier to work on it, but once you submit your application, that's going to lock the records for your organization and for your applications and then you can continue submitting more applications, but every time after it's submitted, then it gets locked and it will only be able to be modified later on in the program through the formal change request process.

Next slide, please. All right, so we're wrapping up. Justin, do you want to speak a little bit about our key resources? You probably have all seen this slide in some of our other Next Round sessions, but it's worth going over it again in case you haven't seen it, but since these are helpful resources for the audience.

JUSTIN HO

Thanks, Eduardo. Yes, so you see at the top Applicant Guidebook, please always refer to this document. There's the authoritative PDF version, but there's also HTML versions in English and if I remember correctly, the UN languages and maybe Portuguese.

There's the new gTLD website, ICANN Learn, there's FAQs, which we are constantly updating we're going to take some of these responses that we receive here today and make them available to the wider public. If you have any questions, please support them through global support and you know, please check in on our website because that's where we'll be posting these webinars, resources and any upcoming sessions.

Next slide, please. Well, it's all good. I believe it's the Q&A portion, which I'm sure it's something that most of our attendees are waiting for. So, let's start fielding these questions. I don't know, well, I see some hands raised in the, sorry, in the Zoom room. I don't know who raised their hand first, so I'm going to go with the first one I see from Martin Sutton.

MARTIN SUTTON: Hi, Justin, and thank you both for the presentation, very useful. A couple of questions. For the primary and other users, can they be changed as the process goes along? And then the second question is, can you download a full report of what you've created so it's easier to review amongst others?

EDUARDO ALVAREZ: Thank you, Martin. Yes, your users can be changed. There is a restriction that is expected on your primary user that is used to create the organization in the first place that has a different requirement or a different process that we're going to make available so that you can follow it.

That one is treated a little bit differently because it's the one that kind of created the organization in the first place, but the rest of the users should be able to be modified as needed, but with the caveat that we mentioned earlier, that once you've submitted your first application, you'll need to go through the change request process to update any changes to the stakeholders.

I think it's also good to note that some of the stakeholders that you're providing some of these answers, like directors, individuals with legal authority, et cetera, they can also be quote-unquote promoted to additional users if an email is provided for them so they can be invited into the system if they happen to be an overlap, just maybe it's a note that I should have mentioned earlier, but that's why we kind of lock this form of stakeholders.

Once the application is submitted, it can be updated, but it has to be through the change request process. To your second question about having some sort of export option of your applications, we don't have that just yet in TAMS. We do expect that after reveal day, once applications are posted, you will have that feature available as the public, but this is limited to the public portions of it, but not through TAMS at the moment.

MARTIN SUTTON Okay, thanks.

EDUARDO ALVAREZ I think next in the queue is Paul McGrady.

PAUL MCGRADY

Thanks, and thank you for this. Three questions. One, you referred us back to the Applicant Guidebook for which are public answers. Are you not labeling those in the TAM? And if you're not, it seems like that would be an easy thing to do instead of referring everybody to the 800-page guidebook or however long it is.

Question number two is, are you 100% sure that the system will have no glitches or possible breaches and private information will be shared? And I'm asking for 100% standard. And three, with regards to locking the profile, why not wait toward the end of the window and lock them on a certain day for flexibility because things could become dynamic as companies figure out who should apply for what. So, anyways, three questions.

EDUARDO ALVAREZ

Thank you. I'll start by the last one. So, billing is triggered as soon as you submit. That's why once an application is paid, having it able to be modified can trigger other complexities. So, that's why it's locked as soon as it's submitted and invoiced.

The other two questions, I'll try to remember one was the certainty of defects and data disclosure. So, this one, testing, we have multiple testing efforts ongoing at the time from security testing, functional testing, end-to-end testing exercises. So, that's still ongoing. I'm not going to say 100% today, but I see Marika wants to also chime in.

MARIKA KONINGS

Yeah, I just wanted to kind of emphasize that. I would love for you to point me to who can provide 100% guarantee, but this is our top priority, obviously. So, that's why we're now going through the testing.

I think we made very clear as well, we're only opening the window if we're assured that we've done everything we need to do to test and make sure indeed that there's no unauthorized access or leaking of data or anything of that kind.

Do want to be realistic as well, we do expect that bugs may occur. So, that's why we're also of course counting on applicants to point that out and we will work actively through those. But of course, not of the nature of breaches or data leakage.

We're again, I think we're all very aware what happened in 2012. So, for everyone, that's the highest priority and we're currently working through the testing. For those interested, I think we did share some further details during a prep week about the different levels of testing that is ongoing.

We have some experts in the room here that can speak in more detail about that as well, because I'm definitely not the expert. But as I said, please rest assured that this is a top priority for everyone on the team to get this right.

EDUARDO ALVAREZ

Thank you. Oh, Justin, do you want to take the other question?

JUSTIN HO

Yeah. So, if I understood it correctly, the initial question was, why are the questions within TAMS not labeled as publicly posted or private? Do you want to confirm that?

PAUL MCGRADY

Yeah, I mean, if they're not labeled, why not and can you? I mean, it seems like it's a fairly easy thing to do.

JUSTIN HO

No, I definitely appreciate that feedback. But at this point, to what Eduardo is mentioning, we're focused on the security testing and QA and other terms I'm not so familiar with. And to the best of my knowledge, that does, making these types of changes will require additional security and other types of testing. And that, I mean, making more changes could potentially knock us off schedule from launching on time.

EDUARDO ALVAREZ

Thank you, Justin. I see next in the queue is Vivek.

VIVEK GOYAL

Hi, thank you, Vivek Goyal. I'm not going to repeat the questions that we have already posted in chat, hoping that even after the session ends, we will get an answer to those questions. Is my assumption correct? Yeah. Okay, thank you.

So, here's my question. To log into TAMS, I have to go through the ICANN login system. So, if I use my ICANN login system to log into TAMS, do I automatically become the primary user or not? If there is a relation between them, then I would like some clarification that if I change the primary user, does the system not allow my ICANN account to then log into that TAMS for that company?

How does the relationship between my ICANN account and my access to TAMS work if I am the primary user and if I am not one of the primary users? Thank you.

EDUARDO ALVAREZ

I'll try to rephrase to make sure I understood the scenario correctly. So, when you first log into TAMS, you will need your ICANN account ready and you'll access the portal through after logging in. You won't be associated to any organization. The way you can be associated to an applicant organization is by either one creating it, where you're going to be by default the primary user.

You cannot create an organization for which you're not going to be a user, or if you're going to be inviting other users, the creator of the organization is the one who can add the other users and send an invitation to them so that they can then be associated as primary or additional users of the organization. Does that address the question?

VIVEK GOYAL	If I log in through TAMS, if I create an organization, will I automatically become the primary user or not?
EDUARDO ALVAREZ	Yes.
VIVEK GOYAL	Yes. If I automatically become the primary user, then I invite somebody else to be the primary user. Do I get kicked off? So, next time when I log in through TAMS, will I not see anything there?
EDUARDO ALVAREZ	You have to add two primary users. You will add the secondary or I shouldn't call it secondary. They're both primary users. The second primary user, you can add it and both of you can remain primary users. If you don't want to continue to be the primary user of the organization, then there is a special process to revoke that access from you and then replace it with a separate primary user. But you wouldn't lose your access to the organization just by adding other users into the account.
MOHIT	So, just to follow up to that, so for one application, you only need one ICANN account?
EDUARDO ALVAREZ	I'm sorry, can you repeat the question?

MOHIT

So, for the application process, you log in through the ICANN account and then you can add users. So, in effect, for one application, there needs to be only one ICANN account and then other users can join or do we need separate ICANN accounts for them as well?

EDUARDO ALVAREZ

Every user has to have a separate ICANN account. Thank you for the question.

JUSTIN HO

Sorry, Mohit, was your follow-up question the one that you had your hand raised for? Okay, so okay, you're next in the queue then.

MOHIT

So, in TAMS, you have the questions listed and also, I saw that once you hover the cursor over the asterisk, you also get guidance. My question is, are the questions in TAMS and the guidance that you have mentioned, do they exactly align with the questions and the notes in Appendix 1 of the guidebook? Yes. Exactly, they're the same.

EDUARDO ALVAREZ

Yes.

MOHIT	So, there is no additional information in TAMS or in the guidebook. So, we only need to refer to one. It's the same information.
EDUARDO ALVAREZ	Yes, that should be the case. Some of the tooltips, I'm trying to remember, they are included as part of the instructions. I mean, there is no, in the Appendix 1 of the AGB, there is no like tooltip or section that separates this, but I think it's all bundled in the instruction's column. So, but it shouldn't be any new information and also the validations are added in the Appendix 1 of AGB. So, it should all be there. There shouldn't be any discrepancies. The only differences with AGB, I would say, is more on the sequence side, because we start by asking the apply for strings instead of like in the middle of the application questionnaire, but before that in the organization record, we were already covering several question sets. So, that's the only thing that is a little bit different in how it was implemented, but the questions themselves and the guidance is the same.
MOHIT	Yeah, I have two more questions, if that's okay. You said that, again, we're having all of these discussions and also you have information published in the-.
KRISTY BUCKLEY	Sorry to interrupt. There is quite a number of other folks in the queue. Do you mind just putting yourself back in the queue? And

we're happy to come back to you. I just want to make sure we have time for other folks. Thank you.

EDUARDO ALVAREZ

Thank you, Mohit. I think next is Werner.

WERNER STAUB

Yeah, thank you very much for organizing this session. As a user of the previous systems of course, I'm full of apprehension about all the surprises that we might have that nobody thought of being a problem. And so, I have many questions, but I thought I might start with a simple one that might have an answer for their implicit answer.

Is it possible to export the responses as they are at a specific time in the form of a snapshot with the complete content? I mean, this uploads the file names in there, but so that we know that this is what the application such-and-such has and it would at least be readable, I would say, in HTML as a single file, not all in a single zip. I would prefer a single file, or would people have to log in to actually see where they are at?

EDUARDO ALVAREZ

Applicants, yes, they will need to. Right now, we don't have an export functionality in the system, so applicants will need to log into the system to view the actual data. Once things are published after reveal date, then the public portion will be available. But in terms for applicants, we don't have that feature.

WERNER STAUB Let me ask, you see, with a lot of insistence, this would be a disaster. Let's say, the last times, which was called, what was it called? Well, whatever it was called. It was disastrous. It was a major trauma for all of us. But at least it had that function. At least it had that. It saved us. Maybe people probably all have committed suicide if you didn't have that function.

EDUARDO ALVAREZ Okay.

WERNER STAUB So, please reconsider that. It is not hard. There might be a second one, which is, of course these systems have become orgies of copy-paste.

EDUARDO ALVAREZ Yeah.

WERNER STAUB Which is totally at odds with the logic of a primary user with rights, because that person is downgraded to the most miserable job that anybody could be having to do. So, one logical solution would be an import capability. That would be one. There could be other ways. But let's say, I was wondering if some of us will create separate users. I would create a runner-style prime, and that would be a shareable user that my colleagues could use to log in, just to avoid bottlenecks in this respect. But let's say, it's really something I worry a lot about.

JUSTIN HO

I mean, I can respond to the second part about sharing accounts. So, your ICANN account is tied to a specific human being, because you need to attest in our terms and conditions that you're authorized by your application, or by your organization, that you're authorized by them to act on their behalf. So, that's all I guess I have to say about that specific one.

EDUARDO ALVAREZ

So, in terms of the, I think we started with export, and then you mentioned import, or maybe I misheard, but I guess we will take the feedback. Just as they mentioned earlier, and we are really in the final stretch to deploy the system and up and around in a little over a month from now. So, it's very difficult to add new features. But we'll take it into consideration and see if it can be added later, or how we can accommodate some of this. So, I do hear it does sound like it's a feature that at least as an applicant adds value to you guys, and you've been through this before. So, point taken.

KRISTY BUCKLEY

Eduardo, I think Marika wanted to add to that before we go next to the queue.

MARIKA KONINGS

Yeah, and I know we're running out of time, I think. I just wanted to emphasize the point that Eduardo made. For everyone to be really clear, we're in the last stages of testing and fixing critical issues that are needed for the opening of the window. We do really appreciate all the suggestions that are being made here, but if we are to accommodate those all we will need more time.

So, we also would be happy to hear potential workarounds to the question I think that Paul raised on can we market in TAMS? What if, I think, actually the AGB already has a cheat sheet that points out which of the questions are going to be publicized. We can make sure that that's separately available as part of materials for applicants when they go through the applications.

Maybe there are other ways in which we can accommodate that does not require system development, because there is where, again, our focus really needs to be on fixing the things that need to be fixed. That doesn't mean that we are not taking suggestions, because, again, there's certain things that we may be able to do after the window has opened that we can implement, and we ourselves already have a list of those as well, because, of course, we've gone through end-to-end testing with the team looking at what we might enhance or change.

So please do share that, but I'm also hoping that people are realistic what we can do between now and the opening of the window if the priority is for us to open the window in a safe, secure, and reliable manner.

EDUARDO ALVAREZ

I think we are at times, but we might have time for squeezing one last question from the queue.

KRISTY BUCKLEY

Yeah, so actually, if you have your hand raised, just because we are at time and we want to give everyone a chance to have a break, could you please just take a moment and put your question or comment, either into the chat or into the Q&A.

On Thursday morning, we have a wrap-up and Q&A session, and so hearing these questions will help inform what we focus on and any themes or things we want to come back to you on Thursday. So, just for the sake of time, let's capture those here in the chat or the Q&A, and we'll plan to address those on Thursday.

Thank you all so much. If you do have a moment to go to the next slide, we have a quick survey for you. It's just a QR code. Take a snapshot of it. We'd love to hear your feedback on the session, and if it was useful, I'll put the link in the chat as well. Thank you all very much.

VIVEK GOYAL	For those of us who had put questions and not received answers, should we stay back to receive answers in the chat?
KRISTY BUCKLEY	If you can post them in the chat, that would be helpful, because otherwise, no one else will hear the response.
VIVEK GOYAL	If the question is already posted, should we stay back to receive answers now?
KRISTY BUCKLEY	Thursday. Thursday morning.
VIVEK GOYAL	So, Thursday, first thing you'll do is answer the questions that were not covered.
KRISTY BUCKLEY	Potentially. I don't know if it's the first thing, but yes, we will definitely focus on the questions that weren't covered.
VIVEK GOYAL	It shouldn't happen that Thursday you run out of time, and then it'll be like, next, I can read it.

KRISTY BUCKLEY Yeah, yeah, yeah. No, no, I totally hear you. Yeah, we'll make time to make sure that we cover those questions.

MOHIT Can we share them over email? Like, is that okay? Like, today?

KRISTY BUCKLEY Sure, but if you can put them in the chat now, that would be helpful. Thank you.

RENATE DE WULF Could we please stop the recording? Thank you.

[END OF TRANSCRIPTION]