
ICANN86 Seville | PF – GNSO: NCSG Constituencies Work Session
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ANDREA GLANDON

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RAFIK DAMMAK

Thanks, Andrea, and thanks, everyone, for making it to this session. It's titled the NCSG session, but it's about the constituencies, meaning here, NPOC and NCUC, and this is a continuation of something we started more than one year ago, to have one slot for the two constituencies to be able to present their updates or topics of interest to all the membership. And hopefully, we'll continue in this direction. So, it will be divided between the two groups, and

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they set their own agenda, and we will hear from their side what they want to share with the full membership.

Just before passing here to start with NPOC, I just want to reiterate an administrative point that's made by Andrea. For those who want to speak, please do so from Zoom, and raise your hand there, because it's much easier for the chair to see the queue and to know who wants to speak, instead of trying to do it, in particular, if you are here in this room. And with that, if Juan is ready. Okay, you want to start with NCUC? Okay.

UNIDENTIFIED

Yeah.

RAFIK DAMMAK

Okay. So we start with NCUC, and that's Wisdom first.

WISDOM DONKOR

Thank you very much, Rafik. We have a pretty straightforward agenda. For the record, my name is Wisdom Donkor. So, we have the agenda on the screen. We are going to follow through. You're all welcome to this session. I believe ICANN86 is going on well with everyone, and then everyone has been following discussions that are going on. But then we have some updates for members. So, we'll be looking at item number two, which is about NCUC. This is going to be brief, just introducing NCUC to new members among us and also in Zoom. Then, we also look at how members can participate, how to become members, and then how to build their

capacities and all of that. And then we'll come to updates. We have some updates for members on our activities. Then we'll look at some policy updates. Then ICANN87, and then we'll have open discussion, and then we close. So, to begin with, Ines, are you online?

INES HFAIEDH Hi, Wisdom. Yes, I'm here.

WISDOM DONKOR Okay.

INES HFAIEDH So, hi, everyone. I hope you're doing great, and wishing you a successful meeting. So, I have sent some slides to Andrea. I don't know if she can put them up.

ANDREA GLANDON Yep, I just saw your message, Ines, so give me just a second while I get them pulled up.

INES HFAIEDH Thank you very much.

WISDOM DONKOR Yeah, but Ines, we don't have enough time, so you have to be brief.

INES HFAIEDH

Yeah. I'll be very brief. So, hi, everyone. I am Ines Hfaiedh. I am the Africa representative in the NCUC Executive Committee, and I'll be talking to you about ways to join NCUC and how to get involved in it. Next slide, please.

So, where is NCUC in the ICANN governance system? We are a constituency. Our overarching stakeholder group is the Noncommercial Stakeholder Group, NCSG. That is why you have to first apply for NCSG, and then you choose NCUC in order to join us. We contribute to ICANN policy through various ways, mainly policy statements, policymaking groups, and we run for elections and become councilors at the GNSO Council. Next slide, please.

So here is where we are in the GNSO Council. We have the Contracted Parties House and the Non-Contracted Parties House, and we are in the Non-Contracted Parties House, of course. Next slide, please.

So, we have some positions at NCSG where you can become active. In NPOC, we have the chair, vice chair, EC policy chair, and secretariat. And in NCUC, we have the Executive Committee, the Policy Committee, Finance Committee, and the GNSO Council. Next slide, please.

So, how to become active? First, become members. As we said, you apply to NCSG first, and then you can work your way up. You can advance in policy issues. This is usually shared by the chair. Start a

policy discussion, do some research, and get in touch with our experienced members. Next, please.

So, we work on improving the internal governance of NCSG, NCUC, and NPOC. We work on procedures, on transparency, accountability, and we work on policies. This is the main work of NCUC: pen holding, especially in public comments. Next slide, please.

So basically, this is our website. It's not very functional, but we're working on it. And this is to join us. And I just wanted to add that, I haven't sent this to Andrea, but also there are ways to be active through, for example, the webinars that my colleagues will be talking about. And also in Africa, for Africa, we have done a very successful webinar about DNS abuse. And this is all for me. I know Wisdom is holding the time. So thank you very much, and I'm here for any questions. Thank you.

WISDOM DONKOR

Thank you very much, Ines. So we move to the next item, which is going to be an update on the quarterly webinar. We had one before this meeting, so we'll have a brief update on that. And then I'll call Theorose to come in on that.

THEOROSE DZINEKU

Okay. My name is Theorose, for the record. So our last webinar was on the role of free and open-source software. More basically, we were looking at how that plays into protecting and providing an

inclusive, decentralized internet. There are a lot of things that were discussed, but I sort of summarized that in four points, so I'm going to go over those four points, and if we have enough time, we'll pick it up from there.

So for sure, some of the key things that stood out was the participant or the speaker stressing the fact that free and open-source software is the backbone of the internet, so it should be treated as such and not an afterthought. And there was a little bit of discussion on the internet infrastructure. Of course, we also did touch on DNS. Of course, that fell into the first set of webinars, but we spoke more on that. We looked at encryption and how the web browsers sort of play an important role. But the key takeaway from that point was more that, and I think this was echoed by all the four panelists that we had, was the fact that open source is not a niche technology, or it's not one of the technologies that we should touch on. It's really the important component of the internet, and it should be taken as such.

Another thing that the speakers touched on was whether we should, as a group, consider open source as a discussion about freedom or just about cost. So are we focusing on how much it's going to cost us to implement that or what it's going to cost individuals, their freedom, their privacy, and things of that sort as well? And in that scope, they sort of talked about how we can adapt, how we can inspect, and how we can share things that are useful. And the third point, I'm going to wrap up around that, was how we can promote digital inclusion. The panelists sort of

stressed how marginalized groups should be touched on. I mean, I keep saying "we," but the speakers also sort of highlighted the importance of open source as providing some sort of solution to marginalized communities. So they touched on how we need to preserve languages, especially local languages. We need to support communities that are producing local languages, and of course, build more on creating local digital content and that sort as well. Some examples were given about India, Nigeria, and the Wikipedia movement and how those things were helping that.

And this is my last submission on that, but I think overall it was a good one. We had a lot of the panelists saying that we should have a third session for that. So I guess it's an open and a good one as such. And also, there was a comment about how non-technical it is, and that people are able to pick up on that as well. Yeah. And that's where I wrap up. Thank you.

WISDOM DONKOR

Yeah. Thank you very much, Theorose. I think that webinar was well attended, and then I think, with popular request, they are saying we should repeat that same discussion. So the EC will look at it, and then we'll come up with something, if not the same, then something related to that, so that we can have that second discussion going into ICANN87.

Yeah, so a bit of an update for the next webinar. The EC is yet to meet on the next webinar. We are going to be discussing it, and then we'll look at the one that just happened. We'll look at that, and

then we'll have that discussion, and then we'll agree on the date and the time, and then we'll communicate that to all members. So, that is for the next webinar.

But for the next item, we have policy updates. I think a number of things have been going on within the ICANN environment. So we just want to have a bit of understanding of what is actually happening and then what NCUC should be concerned about, so that we can see how we can govern ourselves. So for this one, I have Michela in the room, and then maybe Emmanuel online can as well come in and add something. So Michela. Yeah.

MICHELA

Hello. Michela on the mic, NCSG. Hi, everyone. I know it's been a long week already, and it's only Tuesday somehow. So anyway, I'll try not to make this too dry. Thank you for the introduction, Wisdom. It's been a really fun kind of cross-constituency collaboration that we've been doing here. I think traditionally we've always been very aligned, NCUC, NPOC, and NCSG. But it's been really exciting in this policy development process as we've been working really closely to collaborate on language that we put forward when it comes to this policy development process.

So to try to summarize what's happening on the DNS abuse side, there is currently a policy development process on associated domain checks. I'm working with quite a few experts in the room here, so if I miss anything, I might call you out. Please feel free to jump in. But it's about essentially, right now, under the contracts,

if a domain is found to be maliciously used, there's no requirement under the contracts for domain operators to have to check whether the same actor who's using it for this malicious thing is also doing it across other domains. And it's kind of been advertised as potentially a quick fix to try to address this issue where more often than not, it's kind of batches of domains that are being used in this problematic way.

But from the other side of it, from our human rights angle, when you do these kind of checks, depending on how it's done and the kind of information you collect and the scope of the investigation, it could potentially be used as a form of surveillance and a way to gather more information that could be dangerous for the registrants, so the people who register a domain name. And so really what we've been doing as a group is trying to put in input to really narrow down the scope, to try to make sure that rather than it being on any single malicious domain that you find, that we do this kind of investigation, that we try to make sure that it's really targeted and narrow. And that's really what we've been working on as a team to try to provide input on. And I won't go through the entirety of the charter because it's quite dry, and I'm sure there are a lot more topics we want to cover today. But it's really about that narrow scope, making sure that if you do, for example, a domain check like this, that there are very clear parameters as to the kind of information you're collecting. So really trying to push for those data protection safeguards to be integrated there.

And we're also trying to work on getting discussions on remedies. So what happens if you take down a domain or you suspend a domain as a result of an associated domain check, but it was actually done mistakenly? What happens right now is there's no requirement to set up a process to get that domain back. So that's one of our major concerns, and we're trying to push for that, but we have found that people are less responsive to that element in the context of this policy development process. They want it to be a broader community discussion, but it's still ongoing. And let's see. The last thing I'll say on that is we have quite a few working meetings this week, two more tomorrow, that we'll still be continuing to push forward our views. And I don't know if there's anyone else in the room who wants to come in on any of those, or I can pass it back to Wisdom. Otherwise, I'll pass it back to Wisdom. Thanks.

WISDOM DONKOR

So I think we are good. And I don't know if Emmanuel is online. If you are, then do you have anything to say? Okay. So, he's there.

AMIN HASHA

She's at work.

WISDOM DONKOR

Okay, let's move on. So item five, ICANN87. So, Andrea, if you can give us a bit of an update on this and then what we should be expecting.

ANDREA GLANDON

Sure. Thank you, Wisdom. So I think everybody probably knows by now that the ICANN87 AGM has been moved to Bali, Indonesia. So that's where ICANN87 will take place. As far as funded travel, the funded travelers are due on the 19th of June, so that'll be NCUC, NPOC, and NCSG. This is an AGM. So typically, of course, these are longer meetings, but it's always a good idea to start thinking about what sessions you want. And you'll work with Rafik, of course, because we've been doing a more NCSG overall and then the constituency session. So I'm not sure if there's anything else you wanted me to cover, Wisdom.

Oh, one more thing that kind of goes with ICANN87. Namra has completed the outreach strategic plan for CROP because we'll already be into the next fiscal year. So if there's anybody from the AP region that'll want to go on the CROP trip, as soon as I get back home, I'll get that taken care of, so the outreach strategic plan for NCUC will be completed. Thank you.

WISDOM DONKOR

Okay, thank you very much. So I think we are doing well with time. So item six, open discussion. So I'm opening up for anyone who has anything to say. Yeah, Benjamin.

BENJAMIN AKINMOYEJE

Yeah. Okay. Benjamin Akinmoyeje for the record. Thank you for the update, the scores and everything. Thank you for bringing us on

board. You are doing an amazing job. As I mentioned to you, Chair, I just wanted to bring to your attention that our wonderful constituency has been invisible on the web for some months now. And knowing that it's very important for us that new members, even community members like us, would like to easily showcase our presence and our activities to some of our constituencies and people we are trying to bring on board. It's been a bit difficult for us to showcase that because our activities are not being highlighted on the internet. So it would be good if the leadership can explain to us what is happening concerning our website, our beloved website. Yes.

WISDOM DONKOR

Thank you very much.

BENJAMIN AKINMOYEJE

Thank you, sir.

WISDOM DONKOR

Thank you very much, Benjamin. This particular issue was a carry-forward issue from his administration. And then, yes, we have to say it so that we... So it's something that we've been working on. There has been some issue with the hosting and the way the whole website is structured and all of that. So, we've discussed it a number of times, I'm aware, and we are working on it. I've secured the hosting package. Yesterday, two days ago, I met with Tapani, and then myself and Tapani worked on it, and then we are doing

the mapping. And then the next thing that we are doing is working on the content and also seeing how we can structure it very well in order for us to have a new website. So as I'm speaking now, a new team has been put together with the communication working group. And then they are working on it, and I'm sure in the next week or two we should see something on NCUC coming up on the internet. So I don't know if Amin has something to say because he's leading the comms team.

AMIN HASHA

What I can add: hello, everyone, first. I invite Benjamin to join us in our discussion about this if you have something to add more. I remember we started this with Tapani in the past, and we had a problem with the hosting, and I don't know if NPOC also solved the problem of their website. But I think we are at the end to finish off this situation.

WISDOM DONKOR

So, I don't want us to drag this too far. It's something that we are working on, and I'm sure within the next two weeks the website should come back with SSL and new hosting, SSL, everything, more secure than what we have presently. So...

BENJAMIN AKINMOYEJE

Okay. Just for record purposes, Benjamin Akinmoyeje for the record. When we had a hosting problem, it was a hosting problem, but we had a website. So what we're saying now is that we don't

have a website showing. So it's a legacy problem, and I know that we should be able to resolve it sustainably, even to the future. So if the new leadership is able to address that, I think it will be good for our community, and it will address a lot of long-term issues. And these are problems we can't sweep under the carpet. Even as we are trying to get new hosting, we should look for a sustainable way so that as subsequent leaders come in place, it will be easy for them to manage. So it won't be, "It was your tenure, it was that tenure." It's a legacy problem that is peculiar to our community, and we need to look for a long-term solution to it. I just want to put that on record. So thank you.

WISDOM DONKOR

Yeah. Thank you very much, Benjamin. So the floor is still open.

AMIN HASHA

So I think each group will have 35, and you didn't even use 25 minutes. So you have 10 minutes left that you can use for this.

WISDOM DONKOR

Okay. So we still have 10 minutes. Okay. So silence means no concern.

AMIN HASHA

I must...

WISDOM DONKOR

Oh.

AMIN HASHA

There's no question.

WISDOM DONKOR

Okay. There's a question in the chat. Can you go ahead?

AMIN HASHA

Hello, everyone, again. This is Amin Hasha speaking. I represent Europe in NCUC EC. I'm happy to see you in Europe, and also I'm happy to see this meeting is in the room under the name of my capital, Roma. So, we are planning to organize NCUC, after tomorrow, Thursday, in the evening, an NCUC social evening, and you are invited. It will be in Newport. It's very near to the hotel. It's in front. I think you will receive a link to apply, just to confirm the participation. And we are looking to see you all together to enjoy this evening of networking together. Thank you.

WISDOM DONKOR

So, just mention who is coming. Amin, there were some invites.

AMIN HASHA

Sorry. We will have some guests also from the local and international community. The same, we'll introduce ourselves to them, and we are looking to know what kind of collaboration we

can do for this. We start at 08:00 PM until 08:30 PM. It'll be open discussion before the dinner.

WISDOM DONKOR

So if you have any follow-up, you can see Amin for an update on that. Yao, under one minute.

YAO SOSSOU

One minute. That's very short. Thank you very much for the floor. Regarding the gathering, networking, I just have a question. Is there any place, like how we get there, or do we have to go there on our own?

WISDOM DONKOR

You're asking if there is what?

YAO SOSSOU

Like a bus or something around for us to get to the venue.

WISDOM DONKOR

No. There is no bus.

UNIDENTIFIED

Oh.

WISDOM DONKOR

It's just opposite, what's the name?

UNIDENTIFIED

Meliá.

WISDOM DONKOR

Meliá, where the hotel we are lodging is, just opposite. Yes.

YAO SOSSOU

The Meliá Libros?

WISDOM DONKOR

Yes.

YAO SOSSOU

Okay.

WISDOM DONKOR

So I think watch... And then this is only for our community. It's not open to everyone. Yes. Bruna.

BRUNA SANTOS

Bruna, for the record. Just a quick question. Amin mentioned international community and people attending the dinner. What do you mean by that?

AMIN HASHA

Okay. We will have, it's supposed to have, guests from the Lions Club of Seville, Lions Club. And we will have also a guest from United Post, UPP. She will be also too.

BRUNA SANTOS

Is there an agenda? Are we supposed to talk to them about something?

AMIN HASHA

No, there is no formal agenda. It's a gathering. It's like discussion and to get all together.

BRUNA SANTOS

I'm still asking the question, because it would be nice if we're using NCUC funds for that, that it puts forward an agenda, it provides space for a policy discussion, and it's also connected to the meetings and many of the work we're doing here. So perhaps for the future, we can connect it further with the agenda of the meeting and so on.

WISDOM DONKOR

Yao, do you still want to come in? Your hand is up. Yao. Is it an old hand? Okay, thank you very much. So, Rafik, this comes to the end of NCUC discussions.

RAFIK DAMMAK

Okay. Thanks, Wisdom. And with that, we can move then to the NPOC agenda and hand over to Juan.

JUAN MANUEL ROJAS

Thank you very much. This is Juan, for the record. Welcome, everyone. We are going to try to do something quick today. We are going to talk a little bit, thinking of our new members that may be here or online, about how ICANN policy participation is designed, how we do policy participation from NCSG and with that perspective. By that, we have this session, and after that, we will have our guests here in the room. After these slides, we will have the time for them. They are talking about the program, the project they have, and they will be talking about what they are doing and how we can get involved in this.

So, with that, to not steal too much time from our agenda, I would like to give the floor to Yao. He is our policy chair, who is going to lead this discussion about ICANN policy participation, ICANN policy processes. It's not just a lecture. Everyone has, I think, a perspective to share on this topic. But we are trying to give a broad view of how we do participation in policy, mainly thinking of new members from NCSG, NPOC, and NCUC. So Yao, the floor is yours, please.

YAO SOSSOU

Thank you, Chair. So, as you mentioned, this is Yao speaking for the record, NPOC policy chair. The idea of making this sort of

interactive discussion/webinar is to actually, from my own personal perspective, I had difficulties getting involved early in the public comments in the NCSG and NCUC process. So, we wanted to give this small introductory presentation on how the policy development process works at ICANN. I'll be supported by Andrea as well. She'll present that part from the staff perspective. So the core objective of this presentation is actually to help our members to not just be observers on the mailing lists, but actively participate in the different policy and public comments that we ask for them to contribute to as well.

And as a practical take-home work exam, I think the homework will be public comment contribution from NCSG on the public comment that is out already on the additional reference label generation rules for the IDN PDP. That process is ongoing right now. So, I would like to give the floor to Andrea for a few minutes to explain to us the core process about the PDP from the staff perspective. Andrea, the floor is yours.

ANDREA GLANDON

Thank you, Yao. So I'm just going to briefly talk about, they're listed here. The main thing that I can talk about and I work with is I'm on the public comment team for ICANN. So all of the public comments come through my team, and we help get them posted, assist with any issues that folks may be having with submitting, if there's a deadline, and then I personally take care of the summary report at

the end that ICANN org sends to me, and then they talk about all of the submissions from the public comment.

So basically, with the public comments, they're typically open for a minimum of 40 days. There are some exceptions that are documented in the ICANN Bylaws or ICANN Community Operational Procedures, but most of them are 40 days. All of the dates and times, when you're on the public comment page and you're seeing a due date, all of the dates and times for opening and closing of proceedings are based on closing at 23:59 UTC. So when you see an end date or a close date for a public comment, it is always going to close at 23:59 UTC. So that's something to keep in mind because I know sometimes you guys are very busy and you're trying to get those comments in at the last minute. So just make sure that you're always mindful of that time.

One other thing is that I know that there are times where the group needs an extension with submitting their comments, and that is possible. It's always up to the ICANN org team. So you should reach out to the contact on the public comment page and ask them if they'll accept a late submission. They're usually pretty understanding and will do that, and what happens is they give you a little bit more time. They may still close the proceeding, but they'll give you a little bit more time to submit your comment, and then it'll be appended onto the summary report. It will not show up on the website because the proceeding is closing, but they will talk about it in their summary report, and then they'll add it into the

summary report. So it will still be available for folks to see in the future.

I think that is all that I have to say. Just one other thing I did want to note is you can search and review closed proceedings. So if you ever have anything about, did we submit a comment on a particular public comment, or what did we say, you can definitely search those, and if you ever need assistance with that, I can help you look for those too. Like I said, I'm on the public comment team, so I have a little bit more information, and I can help you guys out if you ever have any questions. Was there anything else, Yao, that you...?

YAO SOSSOU

No, I think that's all. Thank you very much. So that was very informative, and I also wish I had this introduction before I joined the community. So that's it. And also wanted to add that we also have proposed a logging form for all public comment contributions that we are doing under NCSG. So it's available to our members as well, so you can join that. I will share the link after this presentation as well.

And so as a not-for-profit organization, why is it very important for us to contribute to public comments? Not only for attendance, but also mainly it should actually show our active participation and that our voice matters, that the concerns we have as a not-for-profit organization should be brought to the table and share our perspective. We have different perspectives in ICANN, being a multi-stakeholder community. All people's voices count. So we

need to have, let's say, a broader array of views from all non-commercial stakeholders and I would say civil society organizations and not-for-profit organizations to bring their perspective, so we have broader support from the different cases and issues we are advocating for as NCSG. So NPOC members will have to contribute to that as well. So that's why it's very important that we encourage our members to contribute to the public comment process and also early on to the PDP processes when they have a chance to do so.

So, we think it is very important because we are not only representing ourselves, but we are also trying to, I was reluctant to use the word influence, but in a way, seeing it is a bit like that, how we bring our perspective so that the direction of that discussion and all other policy issues that are discussed within the community based on different PDP processes are really taking into account our perspective as a not-for-profit organization. And then those involved in the process are informed about our issues, and then the discussions are becoming more focused. So, we actually do not tend to be more on the side of concentrating the discussion on only a few other community members within the entire ecosystem. The process itself will be more grounded on our view and perspective that we share, and we are out to defend those views as well. And it's also important to highlight that timely submission and proactive contribution to the process is key for successfully influencing the process, in a way. So, that's why we want to also

urge our members to contribute to different public comment proceedings and stuff that are out there.

So, this slide just talks about why it's important for non-commercials, like what we care about. So, analyzing every policy proposal through these five, I would say five different steps, is very important. So, based on the practical homework I want us to deal with, we take into account the linguistic inclusion, digital identity, safety and security, transparency, and consultation. These are the core pillars I think I want to highlight in the homework. In the homework, I will invite us to engage with you. So, these are the five methods I want to share with everybody. It's not set in stone, like we already agreed. So, why is ICANN asking this specific public comment? We need to understand and cover the baseline. And who is going to be affected by this comment? And what are the public interest concerns? And also, what should NCSG, NCUC, and NPOC support? And the questions we should be asking ourselves, and what concrete recommendations should we post in the public comment?

JUAN MANUEL ROJAS

Yao, the next slide. You should take the next slide.

YAO SOSSOU

Okay, I'm not following.

JUAN MANUEL ROJAS

You have the next.

YAO SOSSOU

Sorry. No worries. We are on the sixth slide. That's good. The next one. Yeah, this. So, the five-why question methods I think I want to share with everybody, because they helped me in the contribution I tried to do with the participation I had earlier in the public comments. So, what is ICANN asking? Who is affected? The concerns that we are addressing, and then the recommendations we want to bring up. This we will share with everybody as well. Next slide, yeah. So, we don't have much time. I was planning to do a small quiz, but I'm not sure we can do that now due to time. But I think there's a link and it's in the...

JUAN MANUEL ROJAS

Yao, maybe we don't have enough time to do the exercise, but maybe you can explain how it can be done, right?

YAO SOSSOU

Yeah, I can explain that one. So, this is just interactive. I just planned a small Menti tool to share with everybody. So, we have short questions about what we've been discussing already, but that will be shared with the group. The next slide, we can do that.

The most important thing will be talking about this public comment, which I want as a practical case study to invite all members to contribute to, is the IDN label generation rules. So, this is, as I said, part of the Latin Diacritics PDP that's ongoing. So, they

are preparing a preliminary report, and in this phase, they are asking for input, public comment on the PDP. So, it's out already. The deadline is 23rd of June, if I'm not mistaken. I think Rafik has his hand raised. Oh, okay. So, 23rd of May? And the issue here is that there are some of the new scripts that have been introduced that have been a bit of a raising issue for the not-for-profit organizations and end users, generally speaking. So, these are the new ones that are introduced, and in terms of the existing ones, are a bit confusing and colliding with what's already been done. And also, there is the issue of definition of those different scripts that have been introduced. And the PDP working group is asking for input from the community to have their perspectives on those different elements, as my understanding of the public comments. So, the deadline is on 23rd of June. So just urging members to contribute to this PDP. The link will be shared as well with everybody, including the link to this slide as well. So I think I'm done with this presentation. Sorry for wrapping up.

JUAN MANUEL ROJAS

So thank you. Yeah. Okay. But, yeah, maybe the quiz, we can do it, maybe. I don't know. What was the question? Why? The next one. Are we ready? Yeah. I don't know if we are ready right now with this quick explanation. But also, as always, I said that it's not only to write the comment, but to do the follow-up about what happened with that comment. Because sometimes, yeah, we do the comment, but that's it. And it gets lost in the sea of comments that all communities send to the PDP or the working group. Sometimes

they could not take it into account because there is no one there to support it or to explain why we are commenting that. So that is also important. But I know that there are many people here who are also involved in policy. So, I don't know if you have any questions for the people, or we can open the floor for maybe questions and answers or comments on the topic.

ANDREA GLANDON

Yeah. There are two hands up, Juan, if you want to take those. Rafik and Benjamin have their hands up.

JUAN MANUEL ROJAS

Okay. Thank you. So, we have Rafik and who?

ANDREA GLANDON

Benjamin.

JUAN MANUEL ROJAS

And Benjamin. So please, who's first? Rafik?

ANDREA GLANDON

Rafik is first.

JUAN MANUEL ROJAS

So go ahead, please, Rafik.

RAFIK DAMMAK

Okay. Thanks, Juan. Thank you all for the presentation. I think it's a good effort to help volunteers on how to draft comments, because that was always the issue. And maybe just to share some background, or maybe we can revisit that. A few years ago, we had the training about drafting, so maybe we should check if we can use that material and see if we can have something like that again, if it's helpful, get some techniques on how they can draft. And I believe now we have some template we are following when we get any public comment, which is good, because anything scares people, just they have a Google Doc with nothing. So having templates that help for the different parts, that is a good start. So, I encourage all those efforts.

It's not just about the public comments, but also managing those public consultations, because there are several, as you showed, there are several channels that we need to be aware of, to share that in the list, to get volunteers, and to have this approach, to get a group of volunteers to participate in drafting. I think what also we can do, it was done before, when we have volunteers, to get someone to be the pen holder, to have some calls so they can work together and coordinate. It doesn't work all the time. They need some support from our side to keep on track and just to remind them about the deadline. So we can work on this. But the last thing I will want to include is, we have several public comments, but it doesn't mean we need to respond to all. So I think there is some level of prioritization and what really matters to us to focus our effort. And so that's something we need to work on more, because

there are too many usually. Even at the end of the year, for example, you can have three or four, probably not the best period. So some level of prioritization and also for planning, because for those, if you are in a working group or review team, you know that's something in the pipeline and we should be aware, and not wait until it's online to start working there. That's what I wanted to share.

JUAN MANUEL ROJAS

Thank you, Rafik.

YAO SOSSOU

Thank you, Rafik, for the contribution. I think that's definitely what we are doing, and thank you for bringing that up already. We have, of course, the process of tracking the comments and also the pen holders, which is also working fine for me as far as this process is concerned. So we will continue doing that. Thank you.

JUAN MANUEL ROJAS

Thank you. I have Ben first. So Ben, go ahead, please.

BENJAMIN AKINMOYEJE

Thank you, Yao. Benjamin for the record. I just want to first of all acknowledge the fact that the template approach is really a good thing. Just like also Rafik has said, some of the materials, if we can enrich it and put the template out there so that people can easily catch on to the template and kickstart the writing, it might be very

helpful. Additionally, it's also where those statements in the template that say who does it affect and all of that. I don't know if it's possible to already put where we stand as NCSG as reference already, like these are our priorities, so that it doesn't... The conflict is, when you are not convinced of your own personal view, it's difficult to move ahead with where the community stands. So if we can have that already as a reference by the side, then we know that this is our view, these are our priorities, and these are the people that will be mostly affected. This is who we represent. Then those references easily allow individuals to align their views and points and run forward. So thank you.

JUAN MANUEL ROJAS

Thank you, Benjamin. I have also Cathy, who raised her hand. Please, Cathy, go ahead.

KATHY KLEIMAN

Kathy Kleiman, in my role as a member. So thank you. What I wanted to say and follow, Benjamin and I were on the same wavelength on this one. In addition to our priorities, what's our history on the topic? Many of these topics now are coming up again and again, and as I look around the table, and I apologize, I can only see about half of it, if you're working on something, and we need you, we need you writing comments, feel free to reach out to some of us about what the history might be. So, Rolf, technology, right? Technology issues. Bruna with the IGF and the WSIS and many,

many other issues. Bruna, what other issues would fall under your bailiwick, if you might, for history here?

BRUNA SANTOS

For history?

KATHY KLEIMAN

The history of policy issues from an NCSG perspective.

BRUNA SANTOS

Well, the DNS abuse PDP, I'm part of it, and a couple of others. So yeah.

KATHY KLEIMAN

Okay. And Caleb and Michela and Juan and I survived the SubPro implementation review team. So, if you have questions about the applicant guidebook, and of course, Farzaneh is knowledgeable about everything. And then everybody else I can't see. So if you want some history, we can't write the comment for you because we're probably busy in the policy negotiating someplace, and I can't, but we can point you to some documents that may show what our historical perspectives have been, what we fought for in the past, and that may be helpful. Is that useful, Juan?

JUAN MANUEL ROJAS

Thank you, Cathy, and thank you for this remembering. I have Rafik. I think he wants to add something.

RAFIK DAMMAK

Yeah, thanks. Since history was mentioned, I just wanted to highlight an initiative or effort we started based on the grant we got from PIR, the NCSG follow-up, and to have someone from NCSG write a position paper to summarize, for each topic, the background, what we discussed, what positions were taken by NCSG. And the first document was about DNS abuse. So hopefully for the next month, we'll keep picking up some topic and having position papers to share with our membership, and it can be a good reference for everyone to catch up quickly. It doesn't mean they will become knowledgeable and understand everything, but it's a good start, and then they can ask anyone on the list if they want more information. And so just to share and to remind everyone about this ongoing activity.

JUAN MANUEL ROJAS

Thank you, Rafik. Yeah, and if we have, I don't remember who said, but there are a lot of comments every time, and of course, we can't comment on any and everything. So, we need to prioritize what to do. Okay, we are going to focus on this or that and follow that topic. So, Bolutife, do you want to jump in?

BOLUTIFE ADISA

Yes. Thank you, Juan. In line with what you just mentioned, I think my question is also regarding how do we prioritize the topics that we decide to work on. So, for example, we know that we have some

people working on IRTs, others working on policy development, PDPs, and we also sometimes have these public comments come up. And within ICANN, there are lots of topics. One that I suddenly came across, I think at the EuroDIG two weeks ago, was regarding quantum, and I think this is something we never really discussed. There's a Q-day and all of the topics around it. But my question is, how do we determine what is priority for us? And if perhaps someone finds a topic that is kind of related to human rights and some of the topics that we hold dear to us, how do we bring it up to the policy team?

JUAN MANUEL ROJAS

Thank you, Bolutife. Thank you. I think we, as a start, because we are renewing from some years ago to now, we are supporting what our charter says are our priorities. The charter says that we are in DNS abuse and privacy and security and kind of those topics. I don't remember every one. But those are the kind of topics that give NPOC their life, right? So there are some topics that we need to follow because, as Cathy said, we need to remember our history to know what topics are important for the constituency itself. But also, we have a lot of organizations in NPOC that are belonging to several topics. We have maybe some lawyers that are working on a specific topic that maybe we are discussing in ICANN. And okay, maybe we who are here, or I mean the EC, could not have the expertise on that topic, but maybe the members have, and they can bring us that perspective, and we can embrace and boost, right, to follow the topic and to give this importance to our community

because it depends on our community's point of view, not just us. So I think that we are supporting our charter mainly. But the perspectives also can change, I think, because the discussions are changing every time. So that's my point of view.

BOLUTIFE ADISA

Because I know that the policy is on the NCSG level, right? So is this something that is proposed by the PC? Yeah. I think Farzaneh wants to...

JUAN MANUEL ROJAS

Yeah, I know. I am seeing Farzaneh is jumping, so please go ahead.

FARZANEH BADI

Farzaneh Badi speaking. So I am the NCSG Policy Committee chair, and I am in charge of managing the submission of public comments. What we do is that, generally, we just tell the mailing list, "These are the public comments that we need to file. Are you interested? And we need volunteers." And people volunteer, and you can be from any constituency or from NCSG and hold the pen. This does not prevent the constituencies from filing their own, but they should not contradict the public comment that NCSG is filing. But if you want to add clarification, or if there's an issue that NCSG has not followed up on and you want to do something, then you can under exceptional circumstances. We have done this before in NCUC as well. But the important piece is not to contradict our long-standing values. Constituencies should not write statements that

say, "Yay, we should give access to law enforcement. Just give all of the access to private data." But also, another thing that I want to say is that we collaborate with constituencies, and they actually help with the management. We have our Policy Committee, we have two members from each constituency, and all the council members. And then also, Yao had done a form at NPOC to follow the public comments, and I asked him, "Can I use this for NCSG?" And so you can help like that as well.

JUAN MANUEL ROJAS

Thank you, Farzaneh, for this. Yeah, it's important to understand that in policy, we are working together because we are just one stakeholder group. So I think that I need to cut this topic like that in this moment because I will need to give the floor to our guests to have enough time to explain to us why they are here, and how we can engage with them or try to. So I will give the floor to who? To Humberto or Cathy?

ANDREA GLANDON

And just one comment before you start. You have 15 minutes, okay?

HUMBERTO CARRASCO

Oh, excellent.

ANDREA GLANDON

Thank you.

HUMBERTO CARRASCO

Oh, could you please put our presentation? Sorry, can you hear me?
Oh, yeah.

ANDREA GLANDON

Yes. You start talking. Give me a minute.

HUMBERTO CARRASCO

Thank you so much for the invitation, Manuel, and all the NPOC people. I'm here with my colleagues, Javier Maestre, who is part of the project, Professor Chris Reed, Professor Kathy Kleiman, everybody knows Kathy here in ICANN. We are part of this project called Assistance to Domain Name Holders. Our project is about helping domain name holders to defend their rights. Please, next slide, please.

I'm from Chile. I'm the dean of the Catholic University in my country, but also, I'm the coordinator of the legal clinic related to domain names. In 2018, we started to participate in a pilot with NIC Chile .cl, because at that time in Chile, there were many, many cases about dispute resolution domain names, about 10,000 per year. So 80% of the owners lost the cases. Only 20% won the cases. So they started up a pilot, and they invited different universities to participate in this pilot. My university was one of them. After that, we changed the balance. 62.5% of the current owners of domain names won the cases. So we were successful helping them. Most of them were non-commercial SMEs, natural persons. So we were so

happy with that. And last year, two years ago actually, we thought we can escalate or globalize our clinic, internationalize the clinic. We said, "Let's apply for this grant funding," and we were successful. And now, after one year, please, next slide. Sorry, go ahead.

KATHY KLEIMAN

So, Kathy Kleiman. So everybody, what Humberto has done is incredible, and he did it with Margarita Valdés, who many of you know from her incredible work singing in Gems with Caleb and others, a great band. So in .cl, Margarita was spending a lot of time reaching out to small businesses, entrepreneurs, non-commercial organizations to register their domain names in .cl, and many times a UDRP under the country code would be filed against the SME that had gotten the domain name, and they wouldn't respond, and they'd lose the domain name. So Humberto was then a professor, a law professor. And a legal clinic, just so you know, started, at least in the United States, over 50 years ago, to give legal representation through law students to people who couldn't afford it. So this idea of legal representation for domain name registrants, no one had done that until they did it in Chile. And then, as he said, the numbers went way up in terms of small businesses, small organizations defending their domain names. So it was Humberto's brilliant idea to make this into a global clinic for the generic top-level domains, of which what? We have 1,300 now, and we're about to have a lot more. So this is awesome. I need to tell you, the numbers in the gTLDs are even worse than they were in

Chile. More than 95% of people do not respond, and they lose, because they don't know what ICANN is, they don't know what the UDRP is, they don't know what WIPO is or any of the other forums that might be conducting the domain name dispute for their .com, their .org, their .net, their .tech, their .xyz, whatever. And so our guys, good guys, are losing their domain names, and that's what Humberto is going to stop with law students. And this is Professor Reed.

CHRIS REED

I'll just chip in on one thing. I'm Chris Reed from Queen Mary University of London. I've been teaching postgraduate law students technology law for over 40 years now, so since before ICANN started. And one of the things I teach them is that the ICANN policies and dispute resolution systems have immense authority around the world because they are the consensus of the community, and so are much more powerful than, for example, national laws. But that only works if the systems are fair and just. And the kind of numbers that Humberto and Kathy are pointing to show that there has been a high level of injustice, that domain name holders who do not know how to represent themselves are losing their domains in circumstances where they should not have lost them. Once they are represented, a fair decision is given, but if they can't be represented, the decisions are unfair. And that's exactly what this is about. So Humberto now wants to roll this out globally to make this advice clinic, to train more advisors, to make it available around the world to many more domain name holders.

And of course, non-profits are a... I'm a trustee of a small arts non-profit. We have no money for lawyers while I'm on the board. So they get free legal advice. But most non-profits don't have that. They have a problem.

HUMBERTO CARRASCO

Thank you. And he's right. We have received a lot of questions in our emails, and they say, "We are a small and medium enterprise. We have this issue, but we don't have money. Can you help us?" And that's what we do. We have been training more than 250 people in the last year. And most of them are law students, but this project is not only about law students, but also everybody. Because we want to invite everybody, engineers and teachers, different professions, in order to be involved in our project. So everybody can take this course. It's an online course, and you are going to know about the UDRP issues. And my university is going to give the person who is taking the course a certificate. After that, if you decide to apply for the legal clinic, you can be part. So, you are going to work with students from different parts of the world, which is very interesting because these UDRP processes are online, so we create teams, and so you communicate with... Would you like to say something?

KATHY KLEIMAN

No, we have a question.

HUMBERTO CARRASCO

Sorry. Caleb.

CALEB OGUNDELE

So, just to reiterate a few things that Kathy mentioned, the whole idea, just trying to explain it a bit from a different perspective, is that what the project is doing is that they are trying to get more public defenders against the big boys' litigators who have the pockets, and that supports not-for-profit. One of the few things I'd also like to see how we can advance some of the things that the courses are doing is not just to have it for law students alone. More of this training for actual tech lawyers is also very important. But more importantly, the arbitrators, and maybe, if the case decides to go to a real court, the judges themselves. But usually, these things don't usually go that far when it comes to having a court case or something. But in the event that, I'd like to see that it moves away from just law students who are at the lower echelon of things and starts moving higher. These are training and courses that you guys are doing, and absolutely beautiful work that you guys are doing, and it has my 100% support, even though you know I do it behind the scenes. But I just wanted to also encourage everyone that it's also a good thing to check it out and ask Humberto, Kathy, and the rest of the team more about the work that this project is doing and see how you can tap into it and support the project.

HUMBERTO CARRASCO

Thank you very much, Caleb. That is the idea. And also, we are working on an artificial intelligence legal assistant, because we

realize some people prefer to ask artificial intelligence first, and after that, if they have more questions, they decide to write an email. So, because of that, we are working on that. It's going to be a new resource for everybody. It's going to be for free. Yeah, five minutes. Please, next slide. We are going to finish before that. The next one. Oh, yeah. This is our platform.

KATHY KLEIMAN

English and Spanish.

HUMBERTO CARRASCO

Oh, now we have it in English and Spanish, both of them. So, you can find in English it is udrpdefense.org, and in Spanish it is udrp.cl. Okay? It's the same, it's a mirror. But there is not only the website, we also have open resources. So people, if you want to learn or you have some questions, you can find papers, audios, videos. Now, this is apart from the online course. But also, we have a legal clinic blog. And this is feeding for our law students who are practicing, not only in the cases, but also feeding because they need to learn. This is very nice because now this is a way of learning called service and working. When you are working, you serve, but you learn. So...

KATHY KLEIMAN

And it creates a lot better intellectual property lawyers, guys, because they know the balance.

HUMBERTO CARRASCO

Yes.

KATHY KLEIMAN

They're not just learning about protecting the right one.

HUMBERTO CARRASCO

Absolutely. And we believe if these students in the future are going to be panelists, I'm talking in WIPO, Forum, or whatever, they are going to know the balance. What is the problem? What I see from my experience, when you have only an intellectual property background, and you don't consider the other interests, non-public, non-commercial interests, you only care about trademarks. But you know there are more different signs. Well, the next one, please. And this is the best slide for me. On the right, you can see our students. Well, we have more pictures, but in all of those pictures, you can find Javier Maestre in that picture in Guatemala last week, Professor Chris Reed in London, and Kathy in Chile together with me in the picture up in Antofagasta, the capital in my country. On the left, now we have the current law students who are working in the clinic. But now we are adding people from different countries. So, in the next six months, suppose we are adding, it's going to be more international, more globalized in that way.

KATHY KLEIMAN

Next slide.

HUMBERTO CARRASCO Would you like to say?

KATHY KLEIMAN No.

HUMBERTO CARRASCO No. Next slide, please, and this is going to be the last one.

KATHY KLEIMAN Go ahead. This is the one that is, we need your help.

HUMBERTO CARRASCO Yes.

KATHY KLEIMAN We want to know how to reach domain name registrants. Humberto launched the clinic this year, very recently. And there are students waiting for domain name registrants in the gTLDs. How do we reach them, guys? How do we let people know that the students are there to help? And I would love to know your suggestions. Can anybody raise their hand with any ideas that we can...

CALEB OGUNDELE You need to talk to ccTLDs and tell them that they can put a link.

KATHY KLEIMAN Except the ccTLDs have their own UDRP. These are the g's.

CALEB OGUNDELE

Oh, no. So, there are some... Well, I don't think that, but let me explain, because some ccTLDs, they unfortunately refer the domain name registrant to UDRP, that sometimes it's not in their language even. Like, yes. So .ir used to do that for a long time. And that can actually create another problem that is kind of like overreach. One minute. What?

HUMBERTO CARRASCO

I'm sorry, but she is right.

KATHY KLEIMAN

Okay, good.

HUMBERTO CARRASCO

And we considered that. We have a list of the countries which use the normal, the current UDRP in the ccTLDs. Thank you so much. But the idea is we need your help.

KATHY KLEIMAN

So, thank you very much for coming here. Do you want to...?

CALEB OGUNDELE

Okay, thanks, Juan, and thanks, Wisdom. And thanks to our guests for sharing about this project. And I think with that, we can close the meeting for today. Thanks, everyone.

KATHY KLEIMAN

If you have any suggestions and you want to tell us privately, we would love to know.

ANDREA GLANDON

Thank you. You can stop the recording.

[END OF TRANSCRIPTION]