
ICANN86 Seville | PF – ccNSO: Council Meeting
Thursday, June 11, 2026 – 14:45 to 16:00 CEST

CLAUDIA RUIZ

Hello, and welcome to the ccNSO Council meeting number 230. My name is Claudia Ruiz, and I, along with my colleague, Joke Braeken, are the participation managers for this session. Please note that this session is being recorded and is governed by the ICANN Community Participant Code of Conduct, the ICANN Expected Standards of Behavior, and the ICANN Community Anti-Harassment Policy. Please observe the following guidelines to participate in this session. They will be posted in the chat for your reference. During the session, questions or comments submitted in chat will be read aloud if put in the proper form, as noted in the chat. If you would like to speak during this session, please raise your hand in Zoom. When called upon, virtual participants will unmute their microphone. On-site participants will use a physical microphone to speak. For the benefit of participants, please state your name for the record and speak at a reasonable pace. And thank you. With that, I will now hand the floor over to Alejandra Reynoso, Chair of the ccNSO. Thank you.

ALEJANDRA REYNOSO

Thank you very much, Claudia, and welcome, everyone, to our Council meeting here in the lovely Seville. I hope you are enjoying

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the sunshine and the warm weather. Please, all Councilors, remember to join Zoom and to add to your Zoom ID the word "Council" or "Councilor", so it's easier to see you when we're doing our voting. As usual, I would like to draw your attention to the chat. I'm pasting there the wiki page for today's session. And as I am seeing in the screen already in the Zoom room, for our remote participants, if we could open our cameras, if you're able to do so. Let them feel that they are also in the room with us.

ZOOM

Recording in progress.

ALEJANDRA REYNOSO

With that, before getting into the agenda, are there any other business I should be aware of? If not, I do have one regarding the subscription of observers to our Council mailing list. So I'll address that then. And when we get to that item, I'll ask again if there are any other business. This time, we will not use Mentimeter. We will use Zoom. So again, a kind reminder to join there for the voting. With that, let's get into item 1A. That's the SOI updates. Does anyone have any update to their SOI that I should be aware of? Seeing none, let's move to item B, meeting quorum. Claudia or Bart, are we quorate? Do we have any apologies?

BART BOSWINKEL

I have not received any. Claudia?

CLAUDIA RUIZ No, I haven't seen any apologies.

BART BOSWINKEL So we are quorate.

CLAUDIA RUIZ Yes.

ALEJANDRA REYNOSO Thank you very much. With that, let's move the agenda to item two. It's the relevant correspondence. Thank you. We received a letter from the Board Caucus on IDN ccPDP4 with some questions requesting clarification and confirmation of interpretation, and we will discuss this under item 10 of the agenda. Moving along on item three, minutes and action items. The minutes for our past Council call were shared through the mailing list on the 2nd of June. So far, no comments were received, but I'm going to ask again, does anyone have any comments for the minutes? Okay. Seeing none, then the minutes are confirmed. Moving to item 3B, action items. All action items have been completed. Any comments? All right. Let's move to item four, intermeeting decisions since our last Council meeting in May. We did take the decision not to support the ALAC rejection action petition on Sunday. And for the record, I'm mentioning this now. The Triage Committee in item five has not made any decisions since our last meeting. And moving along to item six on the written updates. Since then, the following groups,

some of them met here, and we take that as the update. And others were sent by email. Let's move already to item seven. So this is the progress on the cross-community group on Review of Reviews. We will be discussing this topic under item 14, setting up a drafting team to provide a comment to the final report once it's ready, but just in case. Chris, do you have any updates at this stage?

CHRIS DISSPAIN

Hi, everyone. This is Chris. Thank you, Alejandra. Yes, just to give you an update. So I think everybody knows that the document is the draft, not a final, is going out for public comment. Thank you. I always like a musical accompaniment to my reports on the Review of Reviews. And we've delayed it slightly. We're now going to get it out on the 26th of June. The reason we've done that is because it was originally going to be a week before that, but people are still traveling, so next week is pretty hard for the CCG to meet. So we need to make sure that we've got all the feedback that we've had from this meeting. So we had meetings, we had a plenary session, as you know, had a meeting with the GAC. There's been some side meetings. So rather than rush it, we're going to put it out on the 26th of June for public comment. That will need a drafting team or whatever to respond to that, will be incredibly helpful and useful. And we're still on track, basically. We might be a week out, but not by much, and it should be fine. Now, that all, of course, depends on what the comments are and how we need to deal with those. But that's it. That's where we are. Thanks.

ALEJANDRA REYNOSO

Thank you, Chris. Any questions or comments for Chris? Seeing none, let's move on to the next one. So, update on the GNSO DNS Abuse Mitigation PDP. I suggest we take the discussion and the update from the joint session that we had with the Registry Stakeholder Group as the update. Any objections? Okay. Seeing none, let's move on now to the update of the chairs, vice chairs, Councilors, regional organizations, and the Secretariat. So here, update from the Chair, we have in the agenda the roundtable that took place on Sunday. We went through all the items of the agenda. We had a document summarizing the status of the How We Meet process. There's going to be a document developed to consolidate all the changes that have happened through the years since the meeting strategy was implemented to have now an official way of knowing where we are and how the ICANN meetings are prepared. Then we did have a chat with the leadership of the Review of Reviews cross-community group, and they told us what Chris just already told us. We are on track and things are going well. On the GNSO PDP DNS abuse, we also had the leadership there, and we wanted to know if the new format was helpful for being more efficient and effective. And they mentioned that, yes, that having a more defined and concise statement to start with the PDP was fundamental and things were moving along. And we also had a little bit of a discussion regarding whether collaborative tools would be of help through the process because they do have to go through a lot of comments and a lot of discussions on different

things. But so far, so good. And we also touched the topic of the implementation of the Code of Conduct, and if there was anything that was missing. We talked about having a conversation on a way to make it easier for the whole community to have one way of dealing with the SOIs so that they shouldn't have different platforms, and then to have to update different SOIs through the ICANN ecosystem. But it's the start of the conversation. And finally, we discussed our priorities for the ICANN meeting, and many are around the resilience of the DNS and on DNS abuse. Anything I'm missing maybe, Jordan?

JORDAN CARTER

Jordan Carter here for the record, Vice Chair. It is interesting, the sort of dynamics between the SO/AC leaders and the ICANN leadership and the political management techniques that the... I'm too far away? The political management techniques that they use in managing the group, the "they" in this case being the ICANN corporate leadership. There's probably a bit more work to do in the group around how we deal with that more effectively. Some issues have been raised multiple times. They don't get resolved, and when you try and point out they're being not resolved, the response isn't particularly constructive, and then on it goes, and so on. So I'm just saying that there's more we need to do in that forum, in case anyone thought it was all simply trucking along fine. I don't regard it as fine. It's not terrible, but it does need to improve. So just sharing that with you.

ALEJANDRA REYNOSO

Thank you, Jordan. With that, moving to the one-on-one meeting with ICANN CEO and President. Unfortunately, it had to be deferred once again. So we'll keep you posted on when that will happen. And with that, I would like to now move to item 9B on updates on anyone else who would like to update us on what they saw during the meeting or anything else. Everton?

EVERTON RODRIGUES

This is an update about the regional organizations. Should I make it now? So thank you, Alejandra. Everton Rodrigues, .br, for the record. LACTLD held a workshop in Panama between May 26 and 28. So many ccTLDs from the region joined this meeting, and it was very productive. They shared a lot of the activities that they were developing, whether internally on their ccTLDs or in the LACTLD working groups. And next week, LACTLD will also hold its General Assembly on June 16th, so three members of the Board of Directors will be elected and also three members of the Audit Committee. About the workshop itself, it's worth to mention that it was mostly held in Spanish, but there was interpretation, and this is a very important feature for the LACTLD region to have this interaction between Latin American, the Spanish-speaking countries, and Portuguese-speaking country, and the English-speaking countries. So the interpretation was pretty much well accepted for having that meeting taking place. Thank you.

ALEJANDRA REYNOSO

Thank you, Everton. Anyone else? Okay, seeing... Oh, sorry. Sami?

SAMI ALI

Hi, this is Sami Ali from .bh for the record. I would like to update on the APTLD. Currently what we have done and what we are planning to go ahead and do in the next meeting is we are going to start a collaboration with ICANN on universal acceptance adoption in terms of all the APTLD members. So there will be a strategic approach on choosing five members per quarter to be given out a certain task on how to implement and to look at a certain measuring scale, what we have developed in the Universal Acceptance Expert Working Group. And this is what we will be using to gauge the adoption levels in each country and how they're progressing. And ICANN will be supporting with technical requirements on that. So this is something that we will start in this next meeting in September. Thank you.

ALEJANDRA REYNOSO

Thank you, Sami. All right. Seeing no more hands, let's move to item 10. Maybe we can scroll a little bit on the agenda on this one, please. Thank you. So, as mentioned, the Board Caucus sent four requests for clarification and confirmation to the ccNSO. Building on the experience when we dealt with the review mechanism, the proposal is to have a small team of members of the IDN ccPDP4 Working Group and Councilors who were not members to draft a

reply as soon as feasible, but before our next Council meeting. Then in our next call, we can discuss this draft and adopt the responses. So the list of questions was already forwarded to the mailing list and also to the IDN ccPDP4 Working Group. Bart, anything to add?

BART BOSWINKEL

Yeah, maybe for those of you who haven't seen the list of questions, it's fairly limited if you compare it with the previous one. Around the Review of Reviews, I think at the end, there were around 50 questions if you would split them. This time it's limited to four, so it should be feasible. Most of them, three, again, it follows the same format, request for clarification or a request to agree with the interpretation. So that's the nature of the questions. As soon as this Council meeting is over, I'll send the invite to the IDN Working Group as well, and that will include the letter. And then a few Councilors, for your reference. To date, there are only two Councilors who are also members of the IDN Working Group. I'm looking at one, so that's Peter, and the other one is Jiankang, he's also a member of the IDN Working Group. So Councilors who were non-members, I think two or three should suffice. And then a limited number of members, including maybe you, Peter, wearing both hats, to look at the responses. And then the responses will go, of course, to the Working Group just to seek their confirmation and then to Council. Thanks.

ALEJANDRA REYNOSO

Thank you, Bart. Any questions about the topic? No. And to be fair to our remote Councilors, I will now ask for a mover and a seconder in Zoom. So if you could please raise your hand in Zoom for a mover and seconder. I see Olga moves and Jordan seconds. Thank you very much. And just in case that wasn't heard, Olga moves and Jordan seconds. We do have the decision in front of us. Maybe we could scroll it a little bit more to have it just in between the full decision. Barely. There we go. So we do have the decision now in front of us. Any questions or comments regarding the decision itself? Seeing no hands up, it's time to go for the vote. So please use your green ticks in Zoom if you approve, your red crosses if you oppose, and let me know explicitly if you abstain. And this is for Councilors only. Okay, going through the list. Sami, all good? Okay, I take your approval. There you go. And Biyi? As well. Okay, I see. It took a while. Nigel, I see your hand up.

NIGEL ROBERTS

No, it's...

ALEJANDRA REYNOSO

Oh, wrong reaction. Okay, perfect. No problem. So with that, it has been approved. Thank you. So you can lower your green ticks. We will use them again. Before I move to the next item, are there any volunteers now that would like to put their name forward? I see Chris, Jordan, Peter, without double hat.

PETER KOCH

Double hats.

ALEJANDRA REYNOSO

Yes. Thank you so much. So Chris, Jordan, Peter. All right. Let's move on with the agenda. We are now in item 11, the conditional update CSC Charter and conditional approval amendment, Article 17 and 18 of the ICANN Bylaws. So the ccNSO, as one of the decisional participants, will need to decide whether to approve Article 17 regarding the CSC and Article 18 regarding the IANA Function Review, fundamental bylaw changes. And related to those is the approval of the amendment of the CSC Charter, which details the changes to Article 17. So, this has been split in parts, and we will first focus on the approval action. This morning was the community forum regarding the approval action, and no issues emerged from here. In fact, there were two more confirmations on being on the right track. So we are now in a position to approve the fundamental bylaw change. The background info has a summary of what has happened, but I would like to open now the floor for any questions or comments regarding the topic itself. Seeing no hands up, then let's move to the first decision in item A. There we go. So this is the decision to approve the amendments. But before I go into those details, may I have a mover and a seconder? Peter moves and Pablo seconds. Thank you. We have the decision in front of us. So are there any questions regarding the decision? All right. Seeing no hands up, it's time to go to the vote. So please share your reactions. As you know, green for approval, red for opposing, and if you're abstaining, let me know explicitly. Grace, are you green tick?

Yes. Ah, thank you. Just checking. All right. All green ticks. This has been approved. Thank you. It's been a long process, but we are getting there. Let's move on to item B, and it's the conditional approval of the amendment CSC Charter. So according to the Charter and following the public comment, the GNSO and the ccNSO Councils need to adopt the changes to make the Charter effective. The proposed changes were subject to the same public comment as the related changes to the fundamental bylaws in Article 17, and no substantive concerns were raised. The changes to the CSC Charter are detailed within the fundamental bylaw changes. Therefore, the changes are conditional upon approval of the bylaw amendments by the Empowered Community. So one step for the next. Any questions regarding this topic? None. With that, may I have a mover and a seconder? I see Peter moves and Charles seconds. Thank you. Oh, already there. We have a decision in front of us. Any questions regarding the decision? Seeing none, let's go to the vote. So you know the drill, green ticks or red crosses or abstentions. All green ticks. This has been approved. Thank you so much. Please lower your green ticks. And with this, we end our item 11. Let's now move to item 12. We are in the tentative timeline for Board nomination process Board Seat 12. So as said on the previous Council call and again last Tuesday, we need to launch the Board Seat 12 nomination process soon, and this is to allow a Q&A session with the candidates in Bali. Also, at our request, the GRC has been working on updating the Board nomination process guideline. And if feasible, we should be able to adopt the updated guideline before the launch of the nomination process. As you may

have seen in the mailing list, it has gone to the community for their review. So if everything goes well, you should expect a request to approve the updated guideline from the Secretariat at the end of June, early July. Joke, is there anything else to add to this topic?

JOKE BRAEKEN

Thanks, Alejandra. Just to let you know that a heads-up will go out to the community regarding the upcoming nomination timeline and also an invite to the community to check the details regarding representatives, emissaries, and to reach out to the Secretariat to update where needed. Thank you.

ALEJANDRA REYNOSO

Thank you, Joke. Any questions or comments on this topic? Oh, Peter.

PETER KOCH

Yeah, thanks, Alejandra. This is Peter, for the record. It's more a comment or a reminder because this touches upon a suggestion I had made a few meetings ago regarding the steering and enabling of certain appointees that we appoint in the wider context of Root and IANA. I believe this is now at the Triage Committee, and it would be good if we could have an indication of how we would deal with it. This is not a precondition for doing this, but it might be a good time for starting a bit deeper considerations about that. Thank you.

ALEJANDRA REYNOSO Peter, I'm not sure we are on the same topic, so just to clarify, are you talking about the Board nomination Board seat, or you're talking about what we were discussing regarding appointing to the Root Server Governance Structure?

PETER KOCH Actually, neither, but you...

ALEJANDRA REYNOSO That's why I got confused. Sorry.

PETER KOCH I apologize to the Chair and the members of the committee for being sleepy and therefore ahead of schedule. Please consider my comment made to item 13. Thank you.

ALEJANDRA REYNOSO Please repeat that when we get there. All right. Nigel?

NIGEL ROBERTS Yeah. Thank you for that. First of all, at the outset, this is more of a longer-term comment. I'm fully on the page with approving the revised guideline and proceeding with the selection of the Board member. And I have somebody I think I might want to propose. The comment is this, is that there are certain things in it that I think would be useful to be fed back in through the normal GRC next

revision process, particularly regarding timelines, because you mentioned timelines in this particular item, and sequences of events and so on. But I think this is a much more longer-term revision process. But I just want to highlight that I think I've had some comments and I've had some discussions regarding the extreme advance length of time that somebody would have to apply to run for election before they would take up their seat. So I just want to put a marker down, and we'll talk about this in the coming months rather than in the case of this particular guideline. Thanks.

ALEJANDRA REYNOSO

Thank you, Nigel. Noted. Please lower your hand in Zoom if nothing else to add. Nigel, you have your hand up in Zoom. Just a reminder. Thank you. So, with that, let's now move to item 13, and it's the call for volunteers for the CSC timeline and appointment of the selection process manager. So with this one, Pablo's term ends on the 30th of September, and he's not term limited. Martin Sutton is the second member, and his term ends next year, also at the 30th of September in 2027. Erwin Lansing is the appointed alternate now. So we are expected to appoint one member to the CSC before October of this year and one alternate. In addition, the Council also needs to coordinate with the Registry Stakeholder Group on the selection of the members and approve the full slate by mid-September. In the past, we mandated a small committee to coordinate with the Registry Stakeholder Group and approve the full slate. And assuming that we want to mandate the committee,

we will need to confirm the membership of them. As Pablo is part of that group now, we will need to replace him, assuming he wants to stand again. So does anyone have any questions or comments to this part? And Peter, I think now it's the time.

PETER KOCH

Well, thanks for raising my hand. And thanks for the floor at the same time. So the comment I intended to make here now was a kind reminder that on the overall topic of appointing ccNSO people to Root/IANA-related functions, there is a suggestion in front of the Triage Committee regarding an informal group of Councilors that could potentially help enable and coordinate the various appointees. We had a discussion about the Root Server Governance appointments in a public session yesterday. This is one I do not mean to replace the committee right now, so that's all fine. It's just that we keep in mind that this would be a good milestone to take that up, either in the Triage Committee or in some informal discussion between the Councilors. Thank you so much.

ALEJANDRA REYNOSO

Thank you, Peter. Now that we are in this context, I remember that you were proposing a sounding board for these representatives, and the Triage has it in their queue of items to consider since last Council meeting, so thank you for reminding us. With that, any other comments or questions? Olga?

OLGA CAVALLI

I can never raise the hand at time. Sorry for that. Sorry, it's just a clarification question to Peter. What is this item related with the root servers thing that we reviewed yesterday? I'm confused about that, if you can clarify that to me. Thank you.

ALEJANDRA REYNOSO

Please, Peter.

PETER KOCH

Yeah. Thank you, Olga. The state of my confusion may be not helpful here given the previous intervention. So the suggestion originated from the discussion about these six appointees to Root Server System Governance Structure. In addition to that, we appoint people to RZERC, we appoint people to the IANA Functions Review Team on a less regular basis, and also to the CSC. All of these functions deal with either the root zone or the IANA function somehow. So my suggestion was there's a similarity in a way, and a broader topic that multiple people, as appointees, will have to deal with in connection with appointees from other constituencies/SOs and ACs. And the idea was to have that sounding board to help them carry institutional memory, have reflection points or sounding board if they have something to ask or want to share or discuss with their colleagues in related positions. The suggestion was also that this be as informal as possible, while hopefully at the same time, as helpful as possible. So not another formal committee, but something. And the only reason I mentioned it was this was a reminder because the CSC is

in this space of somehow root-related issues. This is not a stopgap for this. I support what's going on. Just a reminder that there is a broader picture to deal with. I hope that was helpful. Thank you.

OLGA CAVALLI

All good. Thank you.

ALEJANDRA REYNOSO

So, Bart?

BART BOSWINKEL

Do you have any idea when the Root Server Governance Structure will be in place? Because that will drive the need for such a sounding board and the timeline to consider it by Council.

PETER KOCH

If I only could read the tea leaves of the ICANN Board. We shared that information yesterday in that joint session with the RySG, that the decision or the deliberation about what happens on the RSS GS side is with the Board, and I'm told that the Board, together with staff, is working on this. Sorry, the GWG is dormant, so we don't get a response, but the community would get a response. And I'm sorry, I have no information where that stands.

BART BOSWINKEL

Do you expect implementation time of the decision? For example, is there a fundamental bylaw change needed or another bylaw

change before this new structure becomes effective or something else?

PETER KOCH

I'm not a lawyer, but it depends. It could depend on how the structure should look like. I'm very confident that there will be another public comment period dealing with any potential implementation plan or suggestions. But as far as I know, none of us, at least me, is involved in any of this progressing of the work. So we need to talk to the Board or the present Board members might be able to, sorry for putting you on the spot, to share what the state of deliberation is there.

BART BOSWINKEL

Yeah, but do you expect something needs to be implemented one way or the other, and that will take time as well? So it's not the Board takes a decision and the next day you will have this new forum.

PETER KOCH

Oh, no. Well, there's decisions to be made, but no matter how the decision goes, except dropping it on the floor. So if anything is going to be progressed, then there is no turnkey solution. There is design needed, and that's what you call the implementation phase. So I'm pretty sure there would have to be an implementation phase, definitely.

BART BOSWINKEL

And that would be probably the best time to really start looking at your sounding board and to put this together so you make that a conditional part of your work. As soon as the Board decision, and you have more idea of where this is going in the implementation phase, then it's time to start looking at how to best deal with all these various institutions.

PETER KOCH

Absolutely. We don't need to act now, but we should not forget to act. That's the whole point.

BART BOSWINKEL

You have an agenda in front of you when to act.

PETER KOCH

Thank you.

ALEJANDRA REYNOSO

Thank you. So, coming back to the Customer Standing Committee, let's now go down the document to our decision and... Sorry?

JORDAN CARTER

I still have my hand up.

ALEJANDRA REYNOSO

Oh, you have your hand up. I'm so sorry. Please.

JORDAN CARTER

That's okay. It's just to close out that topic on the timing of the Root Server System stuff. I think I had heard that the Board was planning to consider it at its September workshop, but through you, I was wondering if Byron or Patricio could tell us that being true or not.

ALEJANDRA REYNOSO

Byron?

BYRON HOLLAND

Thanks. It's my understanding that we are going to take up this topic at the September Board workshop and meeting, although, just to be clear, there is no agenda set yet. It's very early days, but it is definitely my understanding that that is one of the key topics that will be brought forward at the September meeting.

ALEJANDRA REYNOSO

Thank you. I think that gives us a better understanding on timeline. So with that, can we move the agenda to the... There we go. Excellent. But before we go into that, and I'm going now to the Zoom so I don't miss any more hands, may I have a mover and a seconder? I see Sean moves and Jenifer seconds. Thank you very much. So we have a decision in front of us. I just will summarize some of the items. That we are appointing Claudia Ruiz as our CSC selection process manager. That one of the candidates who will not

be selected as member of the CSC will be requested to be the alternate of the appointed member. And I see Biyi has his hand up.

BIYI OLADIPO

Yes, I have my hand up. This is Biyi Oladipo, .ng, for the record. I noticed that the second paragraph where you are exactly, which was why I put up my hand, has a little error in the decision. So it says, "Will be requested to become the alternate for the ccNSO appointed members on the ccNSO."

ALEJANDRA REYNOSO

Ah. On the CSC. Thank you. Duly noted. We will edit that. Thank you, Biyi. Then in the next paragraph, as mentioned, we need to reconfirm the membership of our CSC Selection Committee. So that will be Ali, Jiankang, Peter, Jenifer, Sean, Olga, and Jaijit. And that's the summary. So, any questions or comments about the resolution? Yes, Bart.

BART BOSWINKEL

One fundamental point is there is the assumption that this small group is mandated to select the full slate.

ALEJANDRA REYNOSO

Oh, a small detail, but I was just summarizing. Thank you, Bart. So any additional comments, questions? All right. Seeing none, let's go to Zoom for the vote, noting on the correction that needs to be made. Charles, are you a yes or a...

BART BOSWINKEL Oh, I'm sorry. I'm with the second group.

ALEJANDRA REYNOSO Yes.

BART BOSWINKEL Oh, I'm sorry. Yeah.

ALEJANDRA REYNOSO It's fine. I know it gets confusing sometimes. It's the end of a long week. And Jiankang?

JIANKANG YAO I'm okay.

ALEJANDRA REYNOSO Yes. Just checking if you approve. Ah, you're okay. Thank you. So with that, Nigel, you're also missing your tick. Oh, are we writing something in chat? No. I lost it, sorry. Tick. Tick. Okay. All in favor. Thank you. So with that, you can put down your green ticks. This has been approved. All right. Let's now move with item 14, and that's the draft statement of the ccNSO Council on the Review of Reviews report. As Chris mentioned, there will be a public comment period, that will be before our Council meeting in July, right? It will start. It will start before the Council meeting in July. So just to be ahead of time and be more efficient, and that we may want to make

a comment on the draft report, it's suggested that we set up a drafting team to allow this drafting team as much time as they need to draft a Council statement. So with that, are there any questions on the topic? Looking in Zoom, then I forget. No? All good. So with that, may I have a mover and a seconder? I see Chris moves and Pablo seconds. Thank you so much. So we do have the decision in front of us. Any questions or comments about the decision itself? Seeing no hands up, then let's move to the voting. Green ticks or red crosses. Biyi? Oh, there you go. Sometimes it takes a while for me to see it. All right. So all green. With that, it's approved. Thank you. You may lower your green ticks because now we are moving to item 15, and that's the appointments of two committees or working groups. And we have here... Aha. Okay. In the agenda that was circulated, we have two volunteers, one to the IGLC and one to the TLD Ops, but we received yesterday, if I'm not mistaken, another member to the Disaster Recovery Study Group, José Casinha from .pt. So we will add him to the formal final resolution. Any comments or questions regarding the decision? The topic, sorry. If not, may I have a mover and a seconder? I see Everton moves, and Olga seconds. Thank you. So taking into consideration this additional appointment, any questions regarding the decision? Seeing none, so let's go to vote. You know the drill. Green ticks, red crosses, or let me know if you're abstaining. Peter? Green tick?

PETER KOCH

I wrote in the chat, I'll abstain.

ALEJANDRA REYNOSO

Oh. Oh, sorry. I didn't check the chat. Thank you for letting me know. So Peter abstains. And going through the list. The rest in favor. Thank you very much. This has been approved. Let's lower our green ticks. Now, let's move to item 16. It's the introduction and implementation of the Continuous Improvement Program Framework. And for that, may I ask Sean to summarize it, please?

SEAN COPELAND

Thank you so much, AJ. So as you guys are aware, there's a continuous improvement project within ICANN and within the ccNSO. And for the last little while, we have been doing a fair amount of preparation within the ccNSO, within the GRC, for this. And we are going to start rolling into the community, and we're going to do that in phases. And the reason I use preparation is it's like building a site, and you have to build on top to make this work. So the next part that we're going to be working on is the foundation, and this is where we're going to work on the indicators, the monitoring processes that we're going to put in place, and how we are going to evaluate it. From that, we are going to hopefully arrive at a baseline that is reliable and clear for everyone. And then we will roll into the pilot phase, and this is where we're actually going to test our hypothesis and the reporting procedures that we have come up with. And hopefully, we will have a learning cycle that will be beneficial to everyone. With all of that, then we will start doing a full rollout into the community, and this is going to be the

first time that within the ccNSO, continuous improvement will touch the work groups, Council, so on and so forth. And as that happens, we're going to roll into the embedding phase. And the embedding phase is actually really important because this is where it's going to become part of our culture. And it will change, and we don't know how it will change, but it will change how we are as an organization. And this all becomes really, really important because it's not just about when you look at smart indicators, efficiency, and things like that, but it's also about the experience that people within the community have, whether they are our members, our Council, our staff that help us. All of that's going to be taken into account and seen, and see how that works. So hopefully, we are doing a planned approach here that is balanced and that pulls this all together for the community, and it's beneficial to the community. And in that perfect world, we will have a very good outcome. Thank you.

ALEJANDRA REYNOSO

Thank you, Sean. Are there any questions or comments for Sean? Chris?

CHRIS DISSPAIN

Hi, this is Chris. Thank you, Sean. That's really great. Just one thing. It's highly likely, irrespective of what happens with the Review of Reviews, that because the CIP is a pilot, it will be reviewed in some context. So can I encourage us to keep notes as we go along of things that we would like to see changed? Like is it over-engineered

in typical ICANN style? Could this be done better? Could that be done better? So that when the review happens, it's already sort of like in our notepad as to what it is that we would like to say.

SEAN COPELAND

So in fact, we've actually anticipated something like that. So we have created within the GRC, I'll call it a super small group, that will be coordinating the taking in and feeding of this information and disseminating it to the wider group and then onwards to the wider community. So we are anticipating. And I just want to thank Pablo and Irina for being part of that process.

ALEJANDRA REYNOSO

Thank you. It's also worth noting that the timing is reflected in the proposed portfolio in two ways. So we will have it as a standalone activity and also as input into work sessions of Council to improve the working methods. So with that, and seeing no more hands up, let's move to item 17. And this item has several parts, so let's go through them. So, I hope you all had the opportunity to read the background material, in particular the strategic conversation document. The decisions in this item flow from that document. So let's first ask if anyone wants to make any comment or has any question regarding the analysis in the strategic conversation document. All right. Seeing no hands up, I would like to take the opportunity to thank the Triage Committee for laying out the issues very clearly. It's a well-formed document, so thank you for that. So now, the first of two decisions. What? You skipped the update. I am

ahead of myself? Yep. Oh my God, sorry. I moved my notes too fast. I apologize. So, before getting ahead of myself, let's rewind. And yes, we have a decision regarding the update of the chartered Triage Committee and its processes. The major changes are on the clarification of roles and responsibilities, and the mandate to take decisions on some work items, and to always keep the Council informed. And just as a note, the Council can always change the mandate. And also, they have a procedure to assess and decide on individual requests on the ones they are mandated to decide. So, with that, Chris, would you like to add anything?

CHRIS DISSPAIN

Not really, but I'm happy to answer any questions, obviously.

ALEJANDRA REYNOSO

Any questions or comments regarding the topic? Seeing none. Well, can we scroll a little bit on the decision to update the charter? There we go. May I have a mover and a seconder? I see Chris moves and Wafa seconds. Any questions regarding the decision? No. All right. So let's go to the vote. Looking at the list. All green. This has been approved. Thank you. So now we are in the portfolio of activities and related matters. Already thanked the Triage Committee regarding the document that they produced. Now we have the decisions to reconfirm the ccNSO purpose and goals. This is needed as a first filter of any activity that comes to us or any input. If it cannot be related to any of the goals, then the ccNSO should not do it. The purpose and goals, as you have seen, it hasn't

changed, and it was shared with the community. So do we have any questions or comments regarding this topic? Seeing none, we do have a decision in front of us. So, may I have a mover and a seconder? I see Olga moves and Biyi seconds. Thank you. Any questions regarding the decision? Seeing none, let's go to the vote. I'm going through the list. I see all green. This has been approved. Thank you. And with that, the next item, it's the Council workshops on improving the ccNSO working methods. This one relates to the need to increase the operational potential of the ccNSO, not by adding more resources, but by becoming more effective and efficient. The reason to bring this up now is to mandate the Triage Committee to start preparing and set a milestone for ourselves and the community. Chris, would you like to add anything here?

CHRIS DISSPAIN

Just to say that our work indicates that we're going to face a crunch of time and volunteer effort. If we don't change at least some of the ways that we do things, we're going to have a real problem dealing with stuff that really needs to be dealt with. So we want to do a series of workshops to work through what we can change. And I'm just plucking things out of thin air. Could working groups meet a different cadence? Do they have to meet as often as they do, et cetera? And it's about looking at the way we've done things, because it's very easy to get used to doing things the same way all the time, and it's worth having a look and seeing if we can make some changes.

ALEJANDRA REYNOSO Thank you, Chris. So, any other comments or questions? Yes, Everton.

EVERTON RODRIGUES Just a clarification. So this Council workshop is expected to happen in person, between ICANN 88 and ICANN 89, or will it be virtual or...? Thank you.

CHRIS DISSPAIN Don't know yet. We'll figure it out. It's about the best use of time, so it may actually be sensible not to suck up a huge amount of time when we're all face-to-face. And may be better to do a lot of prep work first and then maybe have one workshop face-to-face in wherever. But we'll work on that once we start the planning exercise. But Bart has something to say, I think.

BART BOSWINKEL Keep in mind, say, what you just discussed around the continuous improvement. If you look, the two principles that will be the priority of testing is around the effectiveness and efficiency of the ccNSO, its working groups, et cetera. So the results of that pilot will not just feed into the continuous improvement process itself as a test, but also will provide the information you as a Council will need, and together with the chairs of other working groups, to really start looking at, okay, where do we gain some efficiencies and where can we improve the effectiveness? The format is probably because

you're talking about March to June 2027. To think about the format right now is probably not a good idea. At the same time, I could imagine that, say, but this is just my imagination. I have nothing to do with it. It's in, say, in March next year that you will have a face-to-face and to really start thinking through, okay, what do we have in front of us? And my advice to you is something, what the study groups are right now doing, is use a little bit of a design thinking mode. Before going into solution, really try to understand your problem space, because that really helps in defining solutions, because you may come up with very creative ideas, and that's a process over time. So that's why it's... And it should result, at least that's the way it's designed right now, in a new work plan for next year. Because as you will see in the next topic, some of the activities that you've envisioned are on hold, will be on hold for a year until this has been resolved and you dealt with the recalibrated Secretariat as well.

ALEJANDRA REYNOSO

Chris, we're on the last nine minutes, so quickly.

CHRIS DISSPAIN

Just to make it abundantly clear that he doesn't get off that easily. He's still got another few months to go, so he has to help.

ALEJANDRA REYNOSO

Yes, we're squeezing Bart as far as possible. With that, let's move on then to the next, adoption of the fiscal year 27 to 28 work plan.

So, also known as portfolio of activities. As this is the final part of the strategic conversation document, is there anything else to add by anyone? Would you like to make a comment on this topic? Seeing none, let's move to the decision, please. On screen. Yes. May I have a mover and a seconder? I see Charles moves and Jaijit seconds. Thank you. And sorry, Ali, I saw your hand last minute, but I was checking the Zoom hands up. Good to see you on screen.

ALI HADJI MMADI

I know.

ALEJANDRA REYNOSO

With that, any questions regarding the decision? Seeing none, let's go to the vote. Please use your green ticks and red crosses, or let me know explicitly if you will abstain. Giving some time, going through the list. I see all green ticks, so this has been approved. Thank you so much. And with that, we have arrived to any other business. And I'll start with the one I mentioned at the beginning of the call. We have some incidents with the subscription of observers to our Council mailing list. Invitations for the ccNSO cocktail were forwarded to other non-ccTLD-related people and used to claim access to the cocktail. So I have asked the Secretariat to have a look at ways to preserve the transparency without any unwanted side effects of being an observer in the Council mailing list. So, that remains as an action item. Does anyone have any other business? Seeing no hands up, then we will have our next Council meeting on the 16th of July at 13:00 UTC. And now we move to the thank yous.

So, first, a warm thank you to EURid, NIC.br, ZIRA, and Identity Digital for their generous support and for helping create an opportunity for our community to come together, connect, and enjoy a memorable ccNSO cocktail. Thank you. Thank you to [inaudible] as our appointed ccNSO delegate to the NomCom. We know it requires a major time commitment, and we appreciate your dedication. Thank you to our ccTLD community for the energy, dedication, and thoughtful contributions that go into preparing our sessions and advancing the work of the ccNSO. And when we gather every few months, it is easy to focus on the work in front of us and overlook the many people who make these meetings possible, from our Secretariat, Claudia, Joke, and Bart, to the teams working behind the scenes. The community is deeply grateful for the dedication and professionalism of the ICANN staff, both visible and invisible. And finally, Bart.

BART BOSWINKEL

I was thinking, "Should I make some comments?" And I do. It's just very brief. I've received a lot of friendly words, appreciation, et cetera, so that's definitely something I will carry forward in the rest of my life. So, Seville will always be a special place in my heart and for my family as well, but that was probably very obvious on Tuesday. I want to end with, I think one of the pleasures I had over all these years working with you, this is a very diverse community. I made a lot of acquaintances and even have dear friends as a result. You know a little bit of my background and history. I hope the friendships will last beyond ICANN and beyond October. One of

the real pleasures with some of my friends was talking about funeral music. And, yeah, I don't know why I do have something with funerals. It's probably in those meetings that you really start to appreciate people, and it brings people really together. So, I think the final session where we talked about funeral music, I had a song that I will not sing to you because it's too beautiful, but I do hope that you'll keep the title of that song as a reminder of me and going forward. So no matter what happens and what overcomes you, the name of that song is "May Your Kindness Remain," because you're a very kind community, and keep this going. Thank you.

ALEJANDRA REYNOSO

Dear Bart, thank you for your patience throughout the ccNSO's efforts to express its appreciation to you and your contributions. We know this is not goodbye since we will continue working together for a few more months still. Not knowing when we will next be together in the same room, I would like to take this opportunity to present you with a gift from the Council. And with that, this meeting is adjourned. See you in the next one. Bye-bye.

[END OF TRANSCRIPTION]