



Start Your Own

IUG Regional

Connect. Collaborate. Grow.

Lightning Round | IUG 2026 Annual Conference

Derek Brown

Director of IT (RHPL)

IUG Steering Committee

What Is an IUG Regional?

IUG Regionals are community-driven gatherings for Clarivate Innovative Interfaces customers across North America — no IUG membership required to attend (but encouraged ;)



Who Attends?

Any Clarivate Innovative Interfaces customer. Open to IUG members and non-members alike.



How Often?

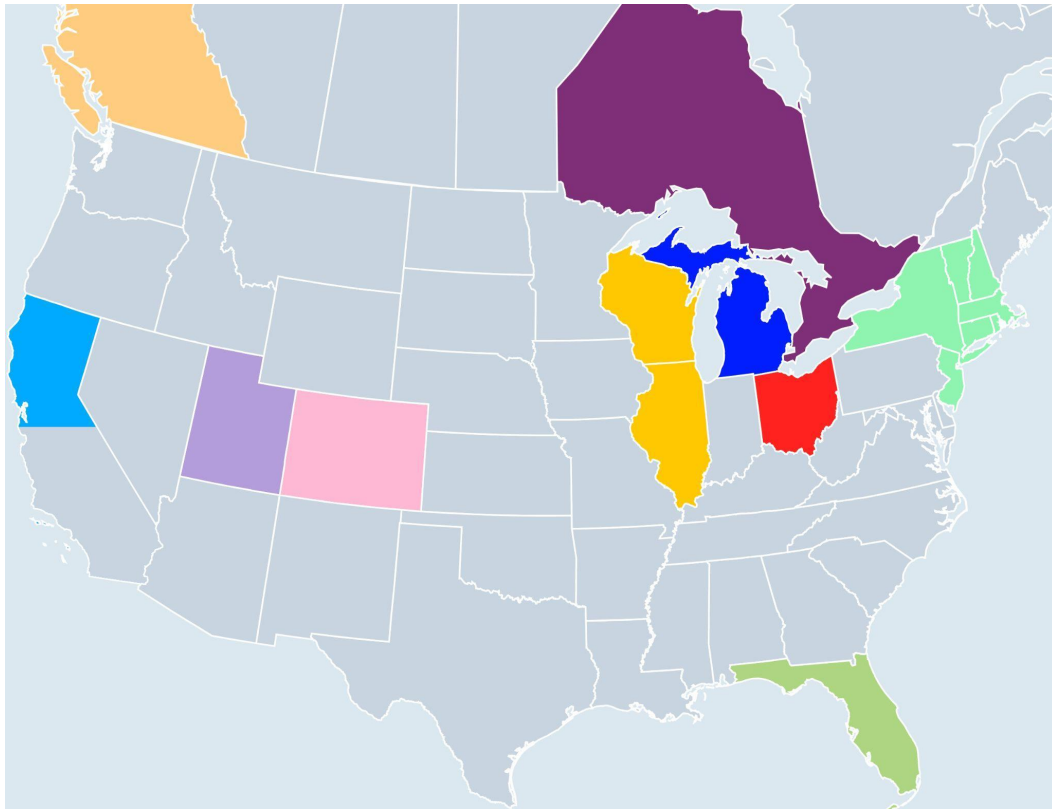
Typically once or more per year, with both in-person and virtual attendance options.













Where?

10 active regionals spanning the USA and Canada — and we want MORE!

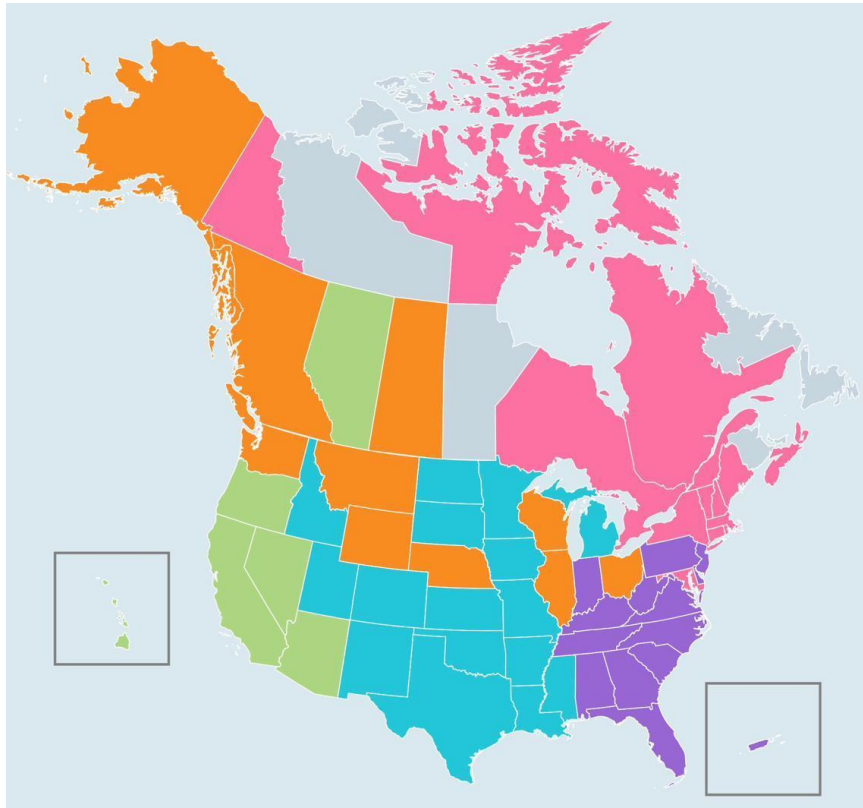
Where Active Regionals Exist Today








Active IUG Regionals

- | | |
|--|--|
|  BC-IUG |  Florida IUG |
|  NorCal IUG |  Northeastern IUG |
|  OH-IUG |  Ontario IUG |
|  Rocky Mountain IUG |  SeMI-IUG |
|  Utah IUG |  WILIUG |

Clarivate Account Manager Coverage Map



Account Manager Coverage

-  **Candice Oliver**
candice.oliver@clarivate.com
-  **Danette Fullmer**
danette.fullmer@clarivate.com
-  **Dean Cooper**
dean.cooper@clarivate.com
-  **John Reynolds**
john.reynolds@clarivate.com
-  **Melanie Duffy**
melanie.duffy@clarivate.com

Your Clarivate Account Manager is a great point of contact!

How Clarivate Enhances Your Regional Event



Product Roadmaps

Get live Clarivate product updates, demos, and deep dives on Polaris, Sierra, Vega & more.



Meet the Team

Engage directly with your dedicated Account Manager and other Clarivate team members to discuss your library's unique goals and needs.



Real Collaboration

Shape Clarivate products through user testing, feedback sessions, and open Q&A.



Refreshments

Clarivate can sponsor morning refreshments and even lunch — they want to show up for you!

IUG Handles the Heavy Lifting

You just need a space and a willingness to host. IUG can do the rest!



Mass Communication

We draft and send all invitations, reminders, and follow-ups to your regional audience.



Attendee Lists

We identify all Clarivate customers within your region and build your attendee pool.



Event Registration

We set up and host your registration page, including capacity tracking and RSVPs.



Surveys & Voting

Pre-event questionnaires, agenda voting, date polling — all handled through MemberLeap.



Follow-Up

Post-event surveys and recaps keep your community engaged between meetings.



Financial Repository

IUG can collect dues, fees, or donations on behalf of your regional group.

Getting Started Is Easier Than You Think

1

Identify a Host Location

Offer up your library as a meeting space — a conference room works great!

2

Pick a Few Possible Dates

Give IUG 2–3 date options. We'll poll your region to find what works best.

3

Contact Derek Brown or Your Clarivate Account Manager

Reach out and we'll coordinate with Clarivate to confirm their attendance and support.

4

IUG Handles the Rest

We'll send invitations, set up registration, build the agenda survey, and get you launched!

Ready to Launch Your Regional?

Your community is waiting. It only takes one library willing to host.

Contact Derek Brown (IUG Steering Committee)

Derek.Brown@rhpl.org

— OR —

Reach Out to Your Clarivate Account Manager

They can connect you with our IUG Regional liaison and help coordinate Clarivate's participation.

[Candice Oliver](#) · [Danette Fullmer](#) · [Dean Cooper](#) · [John Reynolds](#) · [Melanie Duffy](#)