

서울

Self-Healing Rollouts: Automating Production Fixes With Agentic AI

Kevin Dubois
Sr Principal Developer Advocate, IBM



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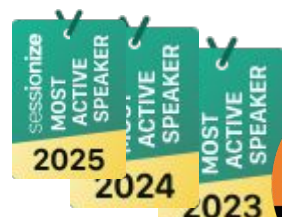
- ★ Sr. Principal Developer Advocate at 
- ★ Java Champion 
- ★ Technical Lead, CNCF DevEx TAG 
- ★ Agentic AI Foundation Ambassador 
- ★ From Belgium  / Live in Switzerland 
- ★  English, Dutch, French, Italian

 @kevindubois.com

 @thekevindubois

 kevindubois

 kdubois



'IT대란' 국내 피해 기업 10곳...블루스크린 조치 방법은

문세영 기자 2024.07.21 10:22

공유

가 글자크기 -

가 글자크기 +

인쇄

ENG

AiQ 질문하기



마이크로소프트(MS) 클라우드 서비스 장애로 서비스에 차질을 빚었던 제주항공이 20일 복귀로 다시 원활한 탑승 수속이 이뤄지고 있다. 연합뉴스 제공.

AI 기사 요약 시가 핵심만 알려드립니다!

- ✓ 클라우드스트라이크 보안 업데이트 충돌로 MS 원인에 블루스크린이 발생해 국내 10개 기업이 피해를 입었습니다.
- ✓ 과기정통부와 한국인터넷진흥원이 비상대응팀을 꾸려 블루스크린 원인 규명과 피해 접수, 사이버 공격 모니터링을 진행했습니다.
- ✓ 정부는 안전 모드로 부팅해 특정 클라우드스트라이크 드라이버 파일을 삭제하는 등 복구 절차와 보안 유의사항을 안내했습니다.

과학동아AiQ에 질문해보세요.



From 2h ago

08.47 CEST

CrowdStrike identifies issue behind worldwide outage



Josh Taylor

Cybersecurity software firm CrowdStrike has posted in its support updates that it has identified the issue behind today's massive, global Windows outage.

It is an issue with "content deployment" that has since had those changes reverted and has advised a workaround for affected users.

We are still waiting for confirmation or a statement from CrowdStrike's media team. It's almost midnight in the US, so it's not clear when we might get more detail.

[+ Show more](#)

What could have mitigated the impact?

6. Template Instances should have staged deployment

Findings: Each Template Instance should be deployed in a staged rollout.

Mitigation: The Content Configuration System has been updated with additional deployment layers and acceptance checks

Staged deployment mitigates impact if a new Template Instance causes failures such as system crashes, false-positive detection volume spikes or performance issues. New Template Instances that have passed canary testing are to be successively promoted to wider deployment rings or rolled back if problems are detected. Each ring is designed to identify and mitigate potential issues before wider deployment. Promoting a Template Instance to the next successive ring is followed by additional bake-in time, where telemetry is gathered to determine the overall impact of the Template Instance on the endpoint.



Progressive Delivery



Progressive Delivery ...



GitOps



Git is the
single source
of truth



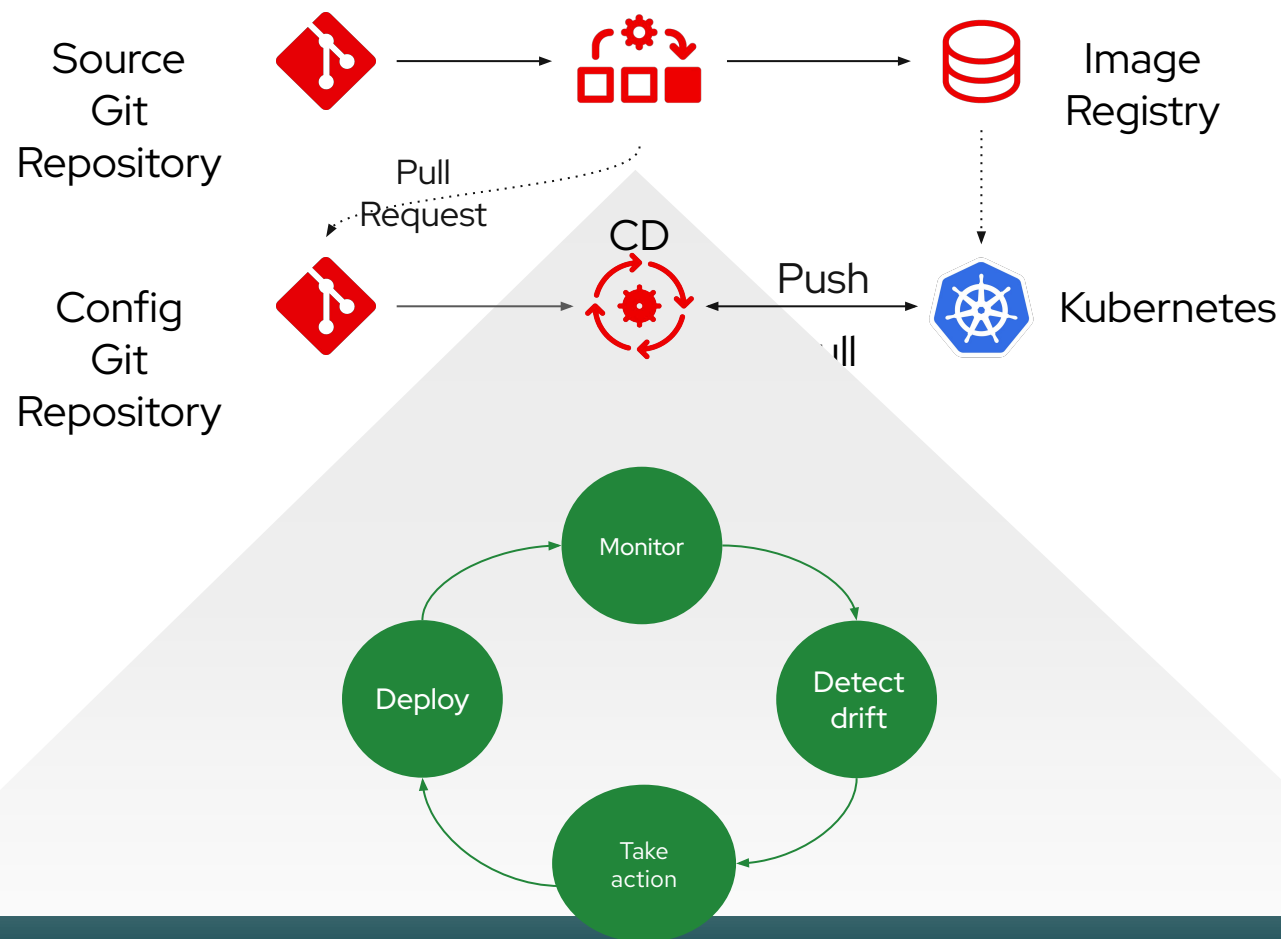
Treat
everything as
code



Operations
through Git
workflows



GitOps Application Delivery Model



By default:
a big bang / all or nothing release





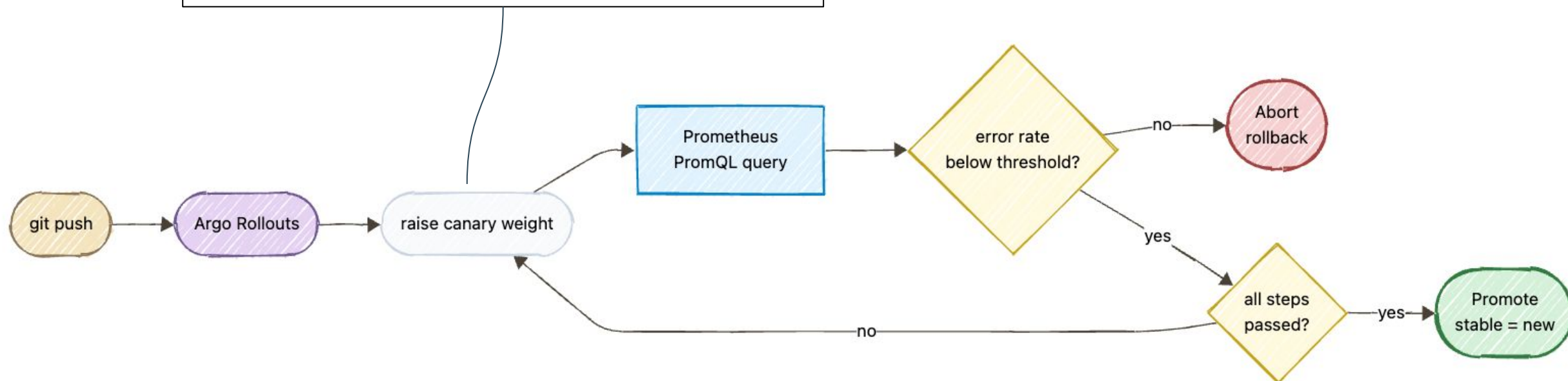
Argo Rollouts



flagger



Increase percentage of new
(canary) version



HEY KID



WANNA SEE SOME YAML?

```

apiVersion: argoproj.io/v1alpha1
kind: AnalysisTemplate
metadata:
name: success-rate
spec:
args:
- name: service-name
metrics:
- name: success-rate
  interval: 10s
  successCondition: len(result) == 0 || result[0] >= 0.95
  failureLimit: 2
  provider:
    prometheus:
      address:
https://internal:demo@prometheus.istio-system.svc.cluster
.local:9090
      query: |
        sum(irate(istio_requests_total{
          reporter="source",
          destination_service=~"{{args.service-name}}",
          response_code!~"5.*"} [30s])
        )

```



```
apiVersion: argoproj.io/v1alpha1
kind: AnalysisTemplate
metadata:
  name: success-rate
spec:
  args:
  - name: service-name
  metrics:
  - name: success-rate
    interval: 10s
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            reporter="source",
            destination_service=~"{{args.service-name}}",
            response_code!~"5.*"}[30s])
          )
```

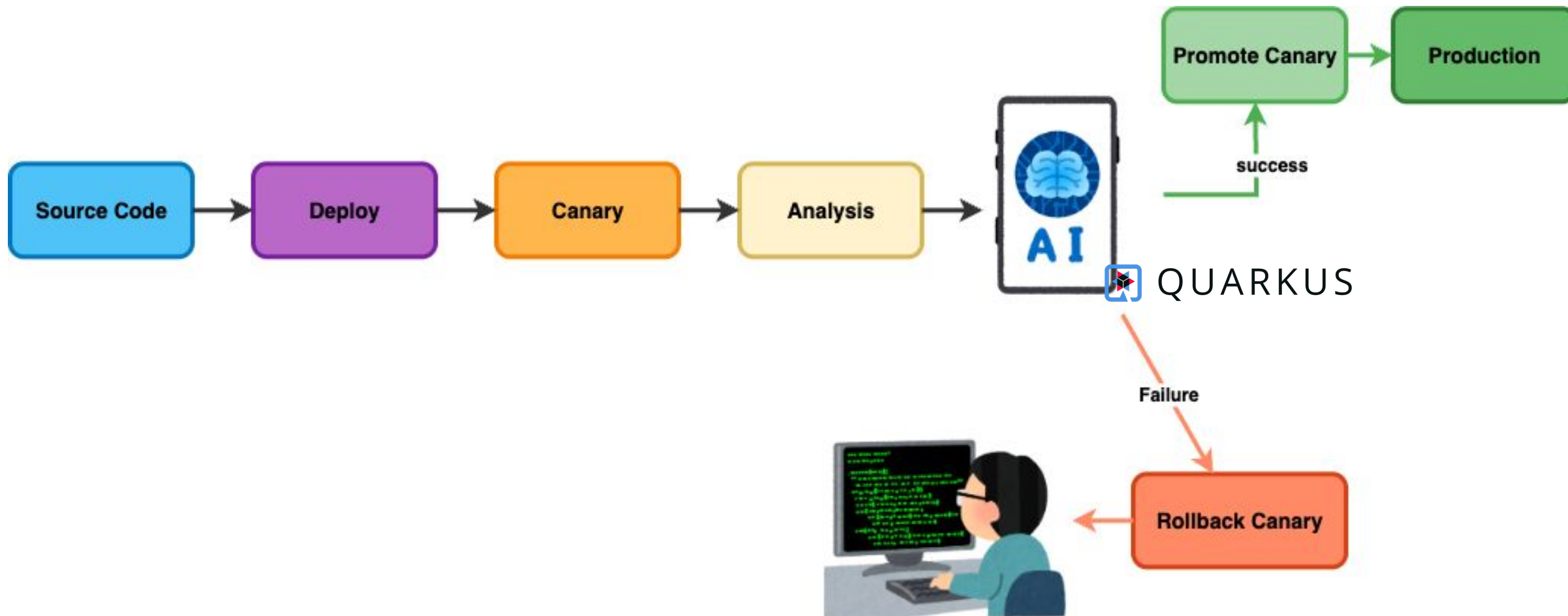



Write
custom
PromQL



Use AI
to analyze
failures



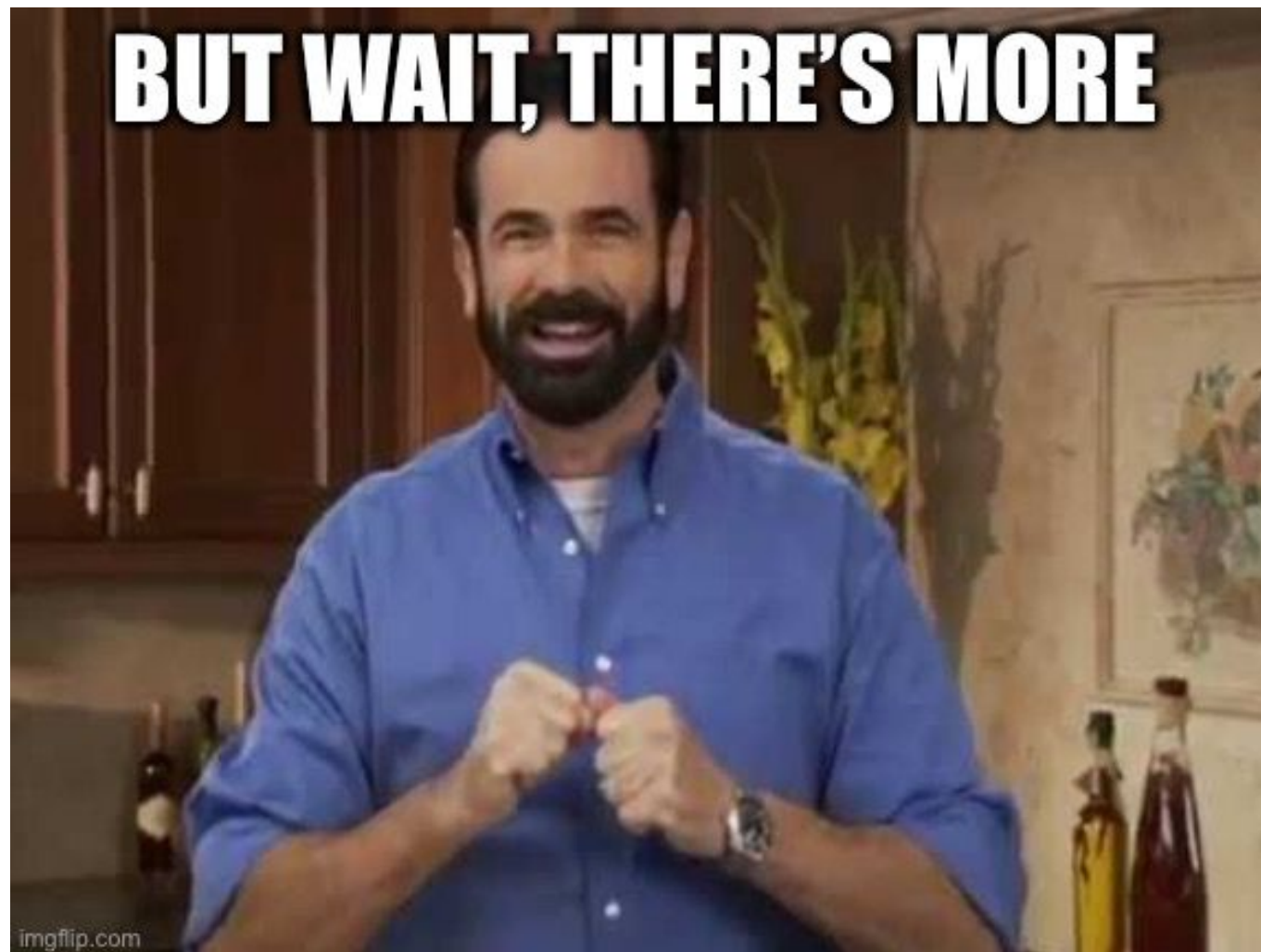


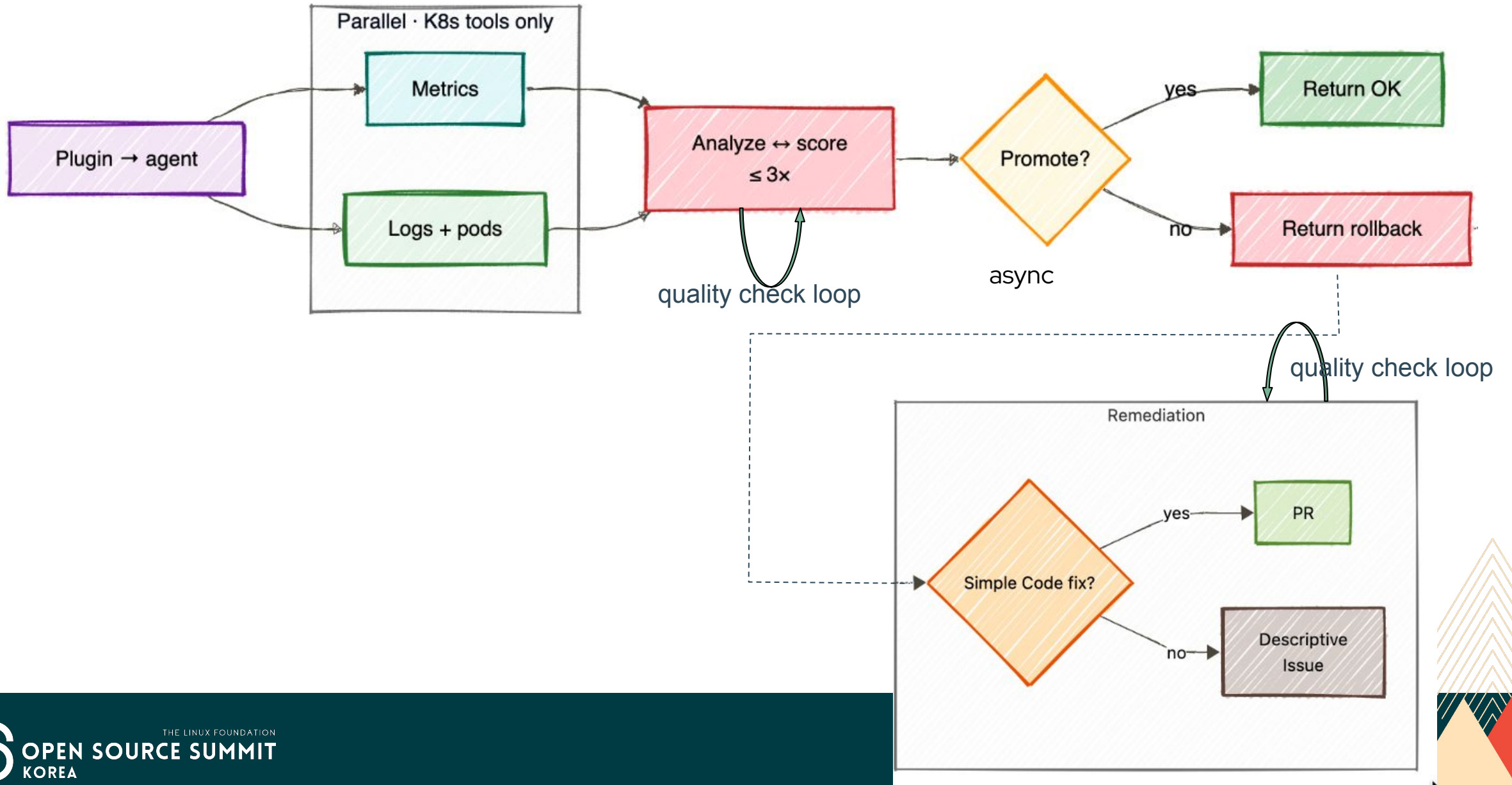
```
apiVersion: argoproj.io/v1alpha1
kind: RolloutManager
metadata:
  name: argo-rollouts
spec:
  plugins:
    metric:
      - name: argoproj-labs/metric-ai
        location:
https://github.com/argoproj-labs/rollouts-plugin-metric-ai/releases/download/v0.0.1/rollouts-plugin-metric-ai-linux-amd64
```

```
canary:
  analysis:
    startingStep: 1
    templates:
      - templateName: canary-analysis-ai-agent
  canaryMetadata:
    labels:
      role: canary
  stableMetadata:
    labels:
      role: stable
```



```
apiVersion: argoproj.io/v1alpha1
kind: AnalysisTemplate
metadata:
  name: canary-analysis-ai-agent
spec:
  metrics:
    - interval: 10s
      name: success-rate
      provider:
        plugin:
          argoproj-labs/metric-ai:
            agentUrl: http://kubernetes-agent:8080
            stableLabel: role=stable
            canaryLabel: role=canary
            extraPrompt: ignore aesthetic changes
      successCondition: result > 0.50
```



```
apiVersion: argoproj.io/v1alpha1
kind: AnalysisTemplate
metadata:
  name: canary-analysis-ai-agent
spec:
  metrics:
    - interval: 10s
      name: success-rate
      provider:
        plugin:
          argoproj-labs/metric-ai:
            agentUrl: http://kubernetes-agent:8080
            stableLabel: role=stable
            canaryLabel: role=canary
            extraPrompt: ignore aesthetic changes
            githubUrl: ...github.com/kdubois/argo-rollouts-quarkus-demo
```

Demo



Lessons learned:

Performance was an interesting challenge:
went from one AI service to agentic system: parallel & async agents

LLM choice + “context engineering” + tool calling
especially for PR creation

Complexity vs portability
(could’ve used Serverless MCP, external code assistant for PR creation, async remote agents, etc.)



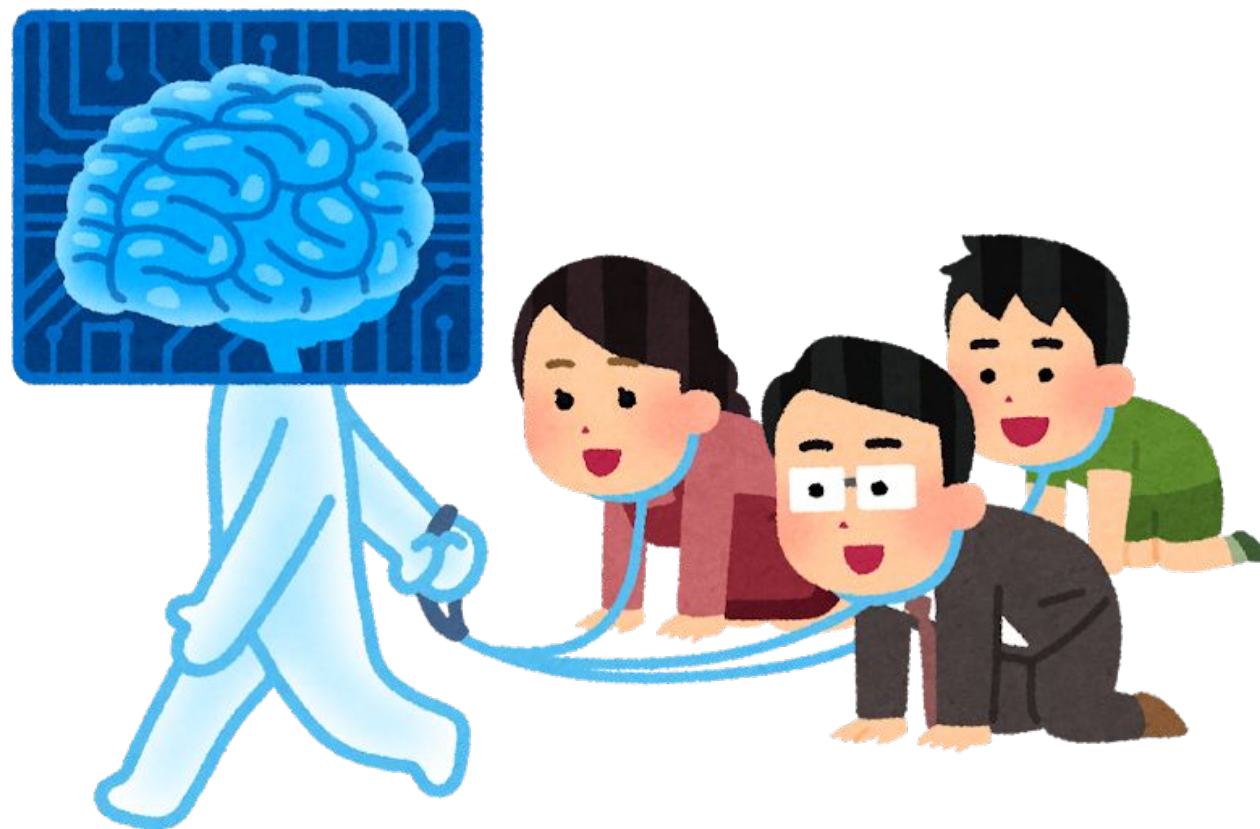
Takeaways:

Rolling out changes to **all** users **at once** is risky

Canary rollouts and feature flags are safer

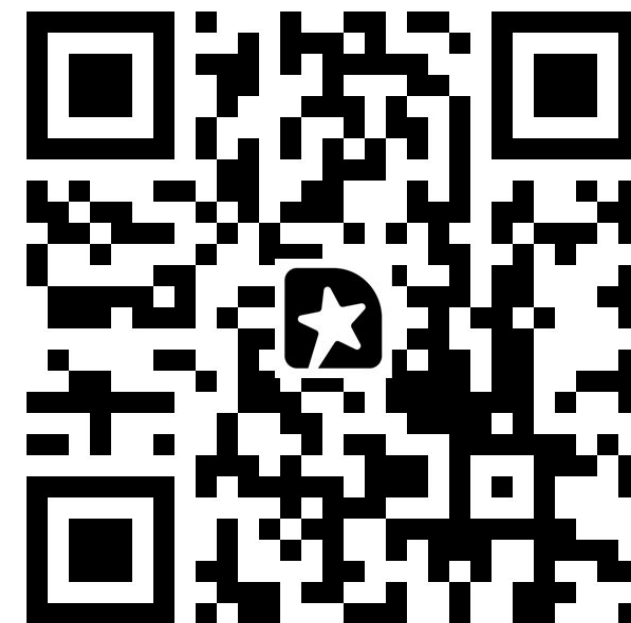
AI Agents can automate the loop by analyzing metrics and logs, *and* even proposing fixes for the failures







github.com/argoproj-labs/rollouts-plugin-metric-ai/
github.com/kdubois/argo-rollouts-quarkus-demo
github.com/kdubois/kubernetes-aiops-agent
github.com/kdubois/progressive-delivery
<https://quarkus.io/quarkus-workshop-langchain4j/>



Self-Healing Rollouts: Automating Production Fixes with Agentic AI

feedback please :)

