

Gate Check-In: At a Glance

The normal arrival, start to finish. Keep this with you.

Your one job: every person gets the right wristband, and everyone feels welcome.

The Five Steps

1

Welcome them.

First moment at Revival. Big smile, real warmth.

2

Check their ID.

Everyone, every time.

3

Find their ticket.

Scan it, or search their name on the Revival laptop or phone at the gate.

4

Give the wristband.

Cloth wristband for everyone. Under 18 gets an additional wristband.

5

Hand off to the Greeter.

Greeter gives the festival guide and shows where to camp and where key spots are.

The Wristband Rule

- Everyone gets a **cloth wristband**.
- Anyone under 18 gets an **additional wristband**. The ID check is how you confirm this.
- 21+ guests don't need the extra band, but may take one to skip repeat ID checks later.

REMEMBER

Anything unusual? Your Volunteer Lead has it.

Cash buyer, a dog, a minor without a guardian, a price question: flip to the Gate Reference, or just ask your Lead. You're never on your own.

Greeters: At a Glance

You're the first welcome. Help people land, and have fun with it.

Your job: help every arrival feel welcome and know where to go.

Point People to Three Things

After check-in, walk arrivals over to the map and show them where to find:

- The **bathrooms**.
- The **medical tent**.
- Their **camping options** and where to set up.

Hand them their festival guide if check-in hasn't already. That's the whole job. Everything else is your own warmth on top.

Make the Arrival Fun

This is someone's first moment at Revival. Celebrate it. You get to read each person and meet them where they are.

- Hype them up. Cheer their arrival.
- Invite them to get out and do a dance, share a hug, or ring a bell.
- Or just be a warm, happy face and point the way.

REMEMBER

Both are perfect.

Some people want a big celebration. Some just want to know where the bathroom is. Reading that, and giving each person what they need, is the art of greeting.

Welcome people like you're glad they're here. Because we are.