

# It takes a village: Collaborating with a family resource center to improve access to consumer health information



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# VUMC Family Resource Center

- Serves the Monroe Carell Jr. Children's Hospital.
- Provides emergency clothing and self-care items.
- Provides information on medical conditions and disabilities.
- Offers a family health library.



# Eskind Biomedical Library

- Part of Vanderbilt University.
- Supports faculty, staff, and students in the School of Medicine and School of Nursing.
- Supports faculty, fellows, residents, and researchers at the medical center.



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# Challenges



- New FRC staff with no access to Alma.
- Paper checkouts.
- Books with barcodes not in Alma.
- Books with no barcodes.
- Books listed as missing in Alma.
- Books with wrong locations.
- Live Alma records for books not on the shelves.
- Outdated formats FRC staff wanted to withdraw.
- FRC staff wanted an improved browsing experience for patrons.

# Solutions



- Created Alma accounts for new staff and trained staff on using Alma.
- Used the Alma Print Inventory Tool to create a list of books in the FRC.
- Cleaned up problems as they were identified with the inventory tool.
- Used the inventory results to add shelf locations to all item records.
- Withdrew DVDs.
- Created an Alma Analytics Dashboard with monthly checkout stats, overdue items, and number of new patron accounts.



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# Teamwork makes the dream work!

Person	Position	Department	Contribution
Kayce Gill	Health Sciences Librarian for Collections	Eskind Biomedical Library	Trained FRC staff on Alma; inventoried collection.
Thanita Sweat	Library Assistant for Collections	Eskind Biomedical Library	Original cataloging; cleaned up locations; added barcodes.
Alicia Zalusky	Librarian for Cataloging and Metadata	Cataloging and Metadata	Added public note and shelf note to every FRC item record.
Jamen McGranahan	Associate Director of Library Technology and Assessment Services	Library Technology and Assessment Services	Created Alma accounts for FRC staff.
Tao You	Librarian for Assessment and Digital Projects	Library Technology and Assessment Services	Set up an Alma Analytics dashboard for the FRC staff and added Alma permission for access.

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# Questions

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